



*Office of Financial Aid*

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# What's New in Financial Aid?

- Changes on the FAFSA questions
- “Unaccompanied youth”
- The post-911 GI Bill
- Economic hardships

# Changes to the FAFSA questions

- Earned Income Credit (EIC)
- Additional Child Tax Credit
- Untaxed Social Security
- Supplemental Security Income (SSI)
- Combat Pay

# “Unaccompanied Youth”

- Definitions
- May not have a permanent address, phone number
- May not have internet access, transportation
- May not have money for application fees, housing deposits, books
- May not have personal items

# What this means

- An increase in the number of students
- More students who qualify for need-based aid and other assistance
- Students coming from family backgrounds that are unaccustomed to going to college
- An increased need for support and one-on-one care

# What can we do?

- Provide physical support – computer facilities, handicapped or special parking (for post-911 GI's), miscellaneous personal items, low-cost books
- Provide emotional support – establish caring relationships, listen to their needs and make appropriate referrals
- Provide referrals for academic support
- Adjust policies and procedures

# UNC Model

- Definition of unaccompanied homeless youth
- Single point of contact and sub-committee
- Streamlined processes of student services
  - Admissions
  - Housing
  - Orientation
  - Academic Support and Advising
  - Counseling Center