



ROCKY MOUNTAIN ASSOCIATION OF COLLEGIATE REGISTRARS AND ADMISSIONS OFFICERS

COLORADO ♦ NEW MEXICO ♦ WYOMING ❖ FALL 1999 NEWSLETTER

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From the President

Hola mis amigos y fellow RMACRAOans!
Greetings from your Executive Committee, and best wishes as you dive into your fall semester—the last one of the century! Wow! We do live in changing times! While our traditional responsibilities as registrars and admissions folks remain the same, the way we perform these tasks are constantly changing. So, too, are the students we serve. It remains our challenge to revise old processes and adapt new strategies to assure the best possible service to our customers—a mission RMACRAO works hard to live up to!



Seeing so many of you at the annual meeting in Denver this summer was wonderful! Your participation in Denver is evidence of your commitment to improving your professions and departments back at your institution. Thanks for coming to RMACRAO '99. A very special thanks to Jack Pommrehn and the Local Arrangements Committee from the University of Denver for organizing and coordinating the conference so superbly! Jack's off enjoying the retired life these days, but he sure went out with a bang! He even managed to stage a "lights go out in Denver during a Rocky Mountain High!" I'd also like to thank the Program Committee for putting together great sessions—interesting, diverse, and educating. To all who volunteered to make the conference such a success—muchas gracias!

I look forward to working with our incoming RMACRAO Executive Committee members: Linda King, President Elect; Cher Downey, Colorado VP; Tamara Lehner, Wyoming VP; Kathleen Sena, Treasurer; Darlene Lucero, Historian—welcome! You join the dedication of continuing members: Jeff Bunker, Past President; Jim Ratliff, New Mexico VP; Vicki Hernandez, Secretary; Sally Page, Newsletter Editor. We'll all miss outgoing committee members who added to the quality and productiveness of the association: Barb Todd, Lynn Denzin, and Dean Bartow. You are all greatly appreciated. Dean will actually still be working closely with the Executive Committee this year as he has volunteered to chair the LAC for our millennium annual meeting to be held in Cheyenne next summer!

This upcoming year holds many challenges for RMACRAO. As AACRAO continues to become stronger, we must continue our support. Please become involved in the various RMACRAO committees, projects, and endeavors. Feel free to call or e-mail any of the board members as we always welcome your input.

Be sure to mark your calendars for some important dates: AACRAO 2000 in New Orleans, April 9-12, and RMACRAO 2000 in Cheyenne, July 19-21.

Here's hoping that Y2K doesn't impact you too much. Have a great academic year!

Best wishes!

Luz Barreras
President, RMACRAO

Vice Presidents' Reports

Colorado - Cher Downey

Greetings to all from Colorado! It seems like only yesterday that many of us were all together at the annual meeting here in Denver. Many of you are probably just now getting a chance to take a deep breath as the 1999-2000 academic year kicks off. At the **University of Denver**, we are scrambling to make sure that all our systems and computers are Y2K compliant and ready to go as the new millennium rushes in. The fall quarter started on September 13 with a flurry of new and exciting activities. We miss **Jack Pommrehn**, who is keeping himself busy working Rockies' games, giving tours of our new Ritchie Center, and just trying to do all those things he never had the time to do before. Try to give him a call sometime. Good luck at catching him at home! Our new **Registrar, Dennis Becker**, had a great time working hard in the trenches with the LAC. Only Dennis can say, "I helped plan the RMACRAO Annual Meeting that I attended as a first-timer!" I am sure you will all be seeing more of him.

Not only did the University of Denver register all the new first year and transfer students the week before classes began but students were registered during their advising sessions. Some advisors used the web while others, with the help of the Registration Office staff, registered students via our Student Records System. This new approach was a bit scary for us because we not only incorporated a new mode but, having discontinued early fall registrations during the summer, we had increased volume. As nervous as we were, it was a great success!

The dedication ceremony for the new **Daniels College of Business Building** at the University of Denver was held on September 9. The ceremony was well attended and alumni from all over the country were present. In 1988, Bill

Daniels gave the university an \$11 million dollar matching gift to create a prototype for our current MBA program. The university matched the gift in 1994, and in 1998 U.S. News and World Report ranked Daniels College of Business in the top 25 schools for "Business Specialties: General Management." The building was made possible by a second \$11 million matching gift from Bill Daniels in 1995. Unfortunately, poor health prevented Bill Daniels from attending; however, his brother, Jack, and Philip Hogue, President, Daniels Charitable Fund, spoke on his behalf. The Honorable Bill Owens, Governor, State of Colorado and Daniel Muse, City Attorney, gave greetings. Because of the major contributions that Bill Daniels has made to Denver and to the state of Colorado, September 9 was declared Bill Daniels Day by Governor Owens and by proclamation of Mayor Webb (read by Mr. Muse). Faculty and students also had an opportunity to speak.

The **University of Colorado at Boulder** opened up web registration to all students for both summer and fall 1999 registration. Almost 60% of the students had registration activity via the web for fall semester. We anticipate that the web registration activity will continue to increase over the next few semesters.

New Mexico - Jim Ratliff

It is quickly turning to fall in the Four Corners area and things have been happening at a pretty rapid pace. I haven't heard from many of the New Mexico people so I can only assume that they have their heads down and are trying to keep up with the rush.

I did visit with **Angela Mora-Riley** at **New Mexico State University** and she tells me that things are going well in Las Cruces. They have four new people in

the admissions area and enrollment is looking strong for the fall. She also mentioned that they are busy with the conversion to SCT Banner and hope to have it "live" by October '99. I know several other New Mexico institutions are experiencing this process also but I haven't heard any "war stories" from any others yet!

Larry Fuqua, the Registrar at Eastern New Mexico University, tells me their Admissions Office is currently preparing a search for a new professional position. Other than that, Larry says the fall semester is going well.

I also heard from **Kathleen Sena at The University of New Mexico**. She mentioned that **Fred Chreist** retired as UNM Registrar on September 30. Most of you know that Fred has been at UNM a very long time and has been very active in RMACRAO. Fred was at RMACRAO this summer in Denver and was very tight lipped about his retirement plans. Best of luck to Fred! He will be greatly missed, not only at UNM, but in RMACRAO as well.

On the local front, **Norma Blake**, who supervises the office staff for me, retired on September 30 and will be greatly missed by the entire college. Norma has worked at **San Juan College** for twenty-seven years and has seen all of the growth the college has enjoyed during that time. Her knowledge and expertise will be greatly missed in our office. Especially by me! We reorganized that position into an **assistant director** position and are pleased to have **Joe Baker** on board. Joe was associated with the Admissions Office at BYU-Hawaii for a number of years. Joe is originally from Arizona and his wife is a native of Farmington, so the transition shouldn't be too difficult. I know you will all make him welcome when you meet him at our various professional meetings.

Wyoming - Tamara Lehner

The **University of Wyoming** embraces change as they head toward the year 2000 with a new Athletic Conference and new leadership at the helm of the Admission Office. UW said a fond farewell to **Jim Mansfield, Admissions Director**, as he retired this August. His whole family, children and grandchildren included, surprised him by turning up for his going-away party on August 20th (also the date of his wedding anniversary). Jim and Char are now living near family in Washington State. Ushering in a new era of Strategic Enrollment Management, the university is thrilled to welcome UW graduate **Sara Axelson** as the new **Vice President for Enrollment Management and Director of Admissions**. Sara most recently came from Western State College in Gunnison where she held the same title. Other new **Admissions Counselors** include UW grads **Dominic Martinez** (also Coordinator of Minority Student Recruitment, replacing Waymon Levingston who went to work for the University of Miami); and **Sean Moore**, just hired to replace **Jeff Mack** (affectionately known to RMACRAOans as "Jack Mack"). Jeff has accepted a job in Laramie's private sector.

Having finished a rigorous and forward-thinking assessment of academics for the new millennium, UW will now take a close look at how to continue to improve student services at Wyoming's only 4-year institution.

Lynn Fletcher, Registrar at Casper College, received the outstanding Administrator Award last spring. This is a very prestigious award for which she was nominated and selected by her peers. Lynn's exceptional qualities and dedication to Casper College were among the many reasons for this award. On the Admissions front, **Carolyn Alvey** was chosen as the new

Admissions Coordinator. Carolyn formerly worked in Public Relations at BYU.

Central Wyoming College is pleased to have a new **interim Vice President and Academic Dean, Dr. Mike Orenduff**. During his career Dr. Orenduff has served in many capacities, including Vice President for Academic Affairs at West Texas University, as President of New Mexico State University, and as an Interim President of the American University in Bulgaria.

CWC will also be starting the search process for a new registrar soon as **Elaine Heckart** is leaving the college at the end of October. Elaine has been with the college for seven years and has been instrumental in bringing Registration and Records through many positive changes during those years. Elaine's plans are uncertain at the moment, but she does plan to work more with her husband in their printing business in Riverton.

The semester is off to a great start at **Eastern Wyoming College**. The Admissions Office welcomes **Tami Afdahl**, who has been hired as the new **Coordinator of High School and College Relations**. Tami is originally from Sheridan, but just moved to Torrington from Faith, South Dakota. She is looking forward to meeting her colleagues in the State and region during the coming months. Her predecessor, **Diana Kircher**, moved to Nebraska where her husband took a new position.

Laramie County Community College has a new **Director of Financial Aid, Dennis Schroeder**. **Penny James**, the former director, moved to Wichita, Kansas. On other fronts, LCCC is busy getting ready for their North Central visit in October.

Northern Wyoming Community College District (Sheridan College and the Gillette Campus) has experienced a number of personnel changes in recent months. **Tim Downing** (Gillette Campus) has been promoted to **District Registrar**, replacing **Cindy Mortenson**. **Sandy Eisenman** (Sheridan College) has joined the district as **Assistant Registrar**. **Troy Archuleta** has also joined the district as **Coordinator for Distance Learning and Gillette Campus Admissions**, a position held by **Sherri Downing** prior to her promotion to **Assistant Director for the Gillette Campus**.

Northwest College is very involved in a self-study and reaccreditation process in preparation for a visit by the North Central Association in spring 2001. Other big news on the NWC campus is the appointment of a new **Dean of Instruction, Sheryl Hruska**. Hruska is a former Associate Academic Dean and an Interim Dean of students at Lyndon State College in Vermont. She replaces **Deborah Spangler Koelling**, who is returning to faculty ranks as associate professor of English.

Stacey Hanson, a former **Admissions Counselor at Western Wyoming Community College**, had a baby boy (Hunter Marshall) on September 23. WWCC is in the process of hiring a new Admissions Counselor, as Stacey transferred to the Financial Aid Office in August.

In other news, the college survived its conversion to Colleague's Release 16, going "live" in early July. **Jackie Freeze, WWCC's Associate Dean of Enrollment Services**, deserves a great deal of credit for her work on the project.

RMACRAO Web Site: Remember to periodically check the RMACRAO web site at <http://registrar.colorado.edu/rmacrao/> for annual meeting information, calendar of events, member directory, copies of the newsletter, travel grant applications, minutes from Executive Committee meetings, RMACRAO constitution, professional development activities and more!

RMACRAO 1999 Annual Meeting

1999 Rocky Mountain High

The 1999 RMACRAO Annual Meeting held in Denver was grand! Jack Pommrehn made sure that a great time was had by all. The President's Reception was an elegant affair held at the historic Phipps Tennis House and Mansion, meeting place for the "Summit of the 8." The mansion grounds provided a wonderful backdrop for our special recognition of past presidents who honored us with their attendance. A heartfelt thanks goes to Charlie Selden for helping coordinate this special event. Not all, however, remained "prim and proper." Our night on the town began with a behind the scenes tour of Coors Field, home of the Colorado Rockies, and was followed by dinner at Dick's Last Resort, where nothing is sacred, ties are forbidden and the food is marvelous. Many took the opportunity to shop at the new Pavilion and enjoy the Lodo (Lower Downtown) night-life – and still make it to the Friday morning continental breakfast in the Hospitality and Vendor room.

The meeting was well attended (over 170 people registered) with 17 vendors contributing to its success. The 1999 meeting included representation from the national level with our very own Bill Haid, President, AACRAO, and Valerie Mead, Vice President for Registration, Records, and Information Technology. The Program Committee, headed by Luz Barreras, put together a wide variety of exciting and informative sessions. Pete Morrell gave an inspirational keynote address on "Balancing Your Life." Among our most popular sessions were those presented by Darren Bakst, founder of the Council for Law in Higher Education, Tim Foster, Executive Director, CCHE, and Leroy Rooker, FERPA Compliance Coordinator. RMACRAO was fortunate to have these and all the other excellent presenters contribute to our meeting.

Looking back at our three days in Denver, I believe we can safely say that a great time was had by all! I know we can all look forward to an equally fantastic time in Wyoming in 2000.

Past Presidents Attend Annual Meeting

RMACRAO past Presidents received a special invitation to attend the 1999 Annual Meeting. Attendees included:

Paul Berwick (1992-93), Pikes Peak Community College
George Burnham (1984-85), University of Colorado at Denver (retired)
Fred Cheist (1979-80), University of New Mexico
Rich Davis (1991-92), University of Wyoming (retired)
Kathy Fields (1996-97), University of Wyoming
Jackie Freeze (1988-89), Western Wyoming Community College
George Gallegos (1985-86), Front Range Community College (retired)
William Haid (1989-90), University of Colorado at Boulder
Dave Hunt (1987-88), formerly at Arapahoe Community College and now self-employed
Beth Lebsock (1993-94), Pikes Peak Community College
Russ Lyon (1981-82), Arapahoe Community College (retired)
Valerie Mead (1990-91), formerly at Regis University and now at Trinity University in Texas
Maureen Miller (1994-95 and 1995-96), formerly at University of New Mexico and now at SCT
Jack Pommrehn (1980-81), University of Denver
Charles Selden (1978-79), University of Northern Colorado (retired)
Cynthia Stuart (1983-84), University of New Mexico
Barbara Todd (1997-98), University of Colorado at Boulder
Virginia Williamson Reedy (1976-77), Colorado Mountain College (retired)

RMACRAO First Time Attendees

RMACRAO 1999 Annual Meeting first-timers included:

Adams State College - Virginia Crowther
Aims Community College - **Connie Hoffman***, **Paula Yanish***
Casper College - Carolyn Alvey
Colorado Christian University - Andrea Bowman, Alex Burton, Gretchen Stalbaum
Colorado State University - Leslie Hilbert
Front Range Community College - Mary Bopp, **Christie Juhl***, Liz Mares, Nancy Meisinger
ISIM University - Kristine Larson
Jones International University - Gloria Brown
Luna Vocational Technical Institute - Felix Rael
Mesa State College - Kathryn Derry, Becky Stone
Northwest College - Mell Cooper
United States Air Force Academy - Vickie Connolly, Patricia Humphrey, Thomas Mabry, Ann Meredith, Jacquelyn Rhodes
University of Colorado at Boulder - Lois Dahnke, Debby Luntsford, Antonette Martinez, Carol Mash
University of Colorado at Denver - Brian Leslie
University of Colorado Health Sciences Center - Susan Morrison, Fran Osterberg
University of Denver - Dennis Becker, Barbara Decker, Debi Faust, Jan Johnson-Brockner, Margaret Korzus, Gail Nickels, Michelle Simpkins
University of New Mexico, Taos - Maria Martinez, Irene Salazar, Tisha Tyler
University of Southern Colorado - Louis Minatta
University of Wyoming - Ruby Beasley, Jill Johnson, Jeffrey Mack
Wyoming Community College - Stacey Hanson

*** First-time attendees who were also recipients of a \$100 RMACRAO travel grant.**

RMACRAO 1999 Annual Meeting

Distinguished Service Awards

At the 1999 RMACRAO Annual Meeting, two former RMACROans were each presented with a Distinguished Service Award. The first was presented to **Valerie Mead**. Val has worked in the higher education profession since 1977. During this time, Val also received the degrees of Master of Science in 1978 and her doctorate in College Student Personnel Administration from the University of Northern Colorado in 1983, and has taught at the University of Northern Colorado, Utah State University, and Colorado State University. In 1988, Val accepted the position as University Registrar at Regis University, where she was responsible not only for the registrar's office on that campus, but also established a registrar's office at the Teikyo/Loretto Heights campus. Val left Regis in 1998 and accepted the position of Registrar at Trinity University in San Antonio, Texas, in June of 1999.

Val served on numerous committees at her former schools, but most notably chaired the Western Governor's University Task Force in 1996-1998. Val served AACRAO in this capacity also, by becoming the AACRAO appointed representative to the WGU in 1996-1997 and was the Local Assistant and Session Facilitator for the Virtual Learning Environments Conference and Policy Summit in 1997. In addition to this work for AACRAO, Val has served as a presenter, recorder, and moderator at numerous AACRAO conferences beginning in 1989; as the Vice Chair/Vice Chair Elect for the Nominations and Elections Committee from 1995-1997; and most recently as the Vice President for Registration, Records and Information Technology from 1998 to the present. AACRAO honored Val for this work by giving her a Distinguished Service Award at the 1998 AACRAO annual meeting.

Val has also done a great deal of work at the RMACRAO level, beginning with VP for Colorado in 1986; Treasurer in 1987; President-Elect in 1989; President in 1990; and was the sponsor behind the creation of the "Profile of Admissions and Registrar's Offices and Institutional Characteristics" RMACRAO project that received an AACRAO Certificate of Recognition for Outstanding State or Regional Professional Development Activity in 1992.

Maureen "Moe" Miller also received a Distinguished Service Award from RMACRAO this year. Moe has had a long and distinguished association with RMACRAO dating back to 1983 when she first entered the Registrar's office at the University of New Mexico, Albuquerque. Moe began serving in the profession in 1970 as an Admissions Counselor at the University of Albuquerque. From that point, she became the Interim Director of Student Financial Aid at the University of Albuquerque in 1975, and eventually the Director of Admissions at that institution in 1978, until she transferred to the University of New Mexico, Albuquerque in 1979 as a Student Advisor. After serving in various roles, Moe eventually became the Associate Registrar at UNM in 1987.

Moe was responsible for many assignments, including the implementation of web registration in 1997, and became the resident advisor not only to UNM but to many in the RMACRAO organization in the fields of student athlete admission and certification and in FERPA enforcement. In 1998, Moe left the University of New Mexico to begin a new career with SCT.

Moe served the RMACRAO organization first as Treasurer from 1991 to 1993, recommending a great deal of new accounting and auditing changes to that office. In 1993, she became President-Elect of RMACRAO, and then President in 1994. Upon the resignation of the 1994 President-Elect from RMACRAO,

Moe showed her true character and commitment to the organization by agreeing to serve a second year as President of RMACRAO. She also regularly attended AACRAO meetings beginning in 1983.

Moe received a number of Professional Awards, including the Presidential Recognition Award from UNM on numerous occasions from 1981 until 1992; the Governor's Volunteer Service Award in 1987; and the JC MacGregor Employee Recognition Award in 1982. In addition, she received an Exceptional Service Award in July 1997 from RMACRAO, and a Distinguished Service Award from RMACAC in 1979.

What most of us recognize Moe for is for her sense of humor, her integrity, her dedication and her friendship. Moe carries with her a passion for life and for all she is involved in. She cares deeply that she does the right thing and sets a high standard for doing what is right. Moe makes every day count and lives life to the fullest. Anyone who knows Moe knows that she makes every investment in her relationships, both personal or professional, and in both work and play.

It's easy to see why Val and Moe were presented with Distinguished Service Awards. Congratulations to them both!

Honorary RMACRAO Members

Paul Berwick (Pikes Peak Community College), **Allan Eddy** (Colorado State University), and **Jack Pommrehn** (University of Denver) were made honorary members at the 1999 Annual Meeting. These individuals have contributed their time and talent to help make our organization what it is today. RMACRAO is proud to add these individuals to our distinguished list of honorary members.

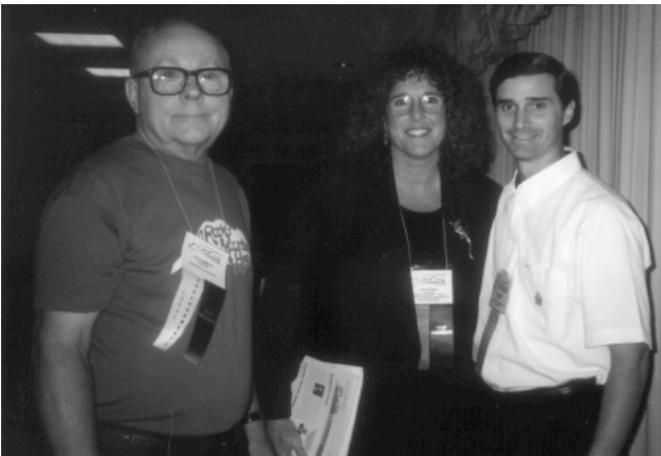
RMACRAO 1999 Annual Meeting



First-time RMACRAO attendees.



Allan Eddy, Paul Berwick, and Jack Pommrehn were made honorary members of RMACRAO.



Jack Pommrehn (1999 LAC Chair), Val Mead (who was presented with an award for distinguished service), and Jeff Bunker (1998-99 President) at the business meeting.



Lynn Denzin presents Moe Miller with an award for distinguished service.



Some RMACRAOans enjoying the nice weather at the Phipps Mansion.



Past Presidents were invited to attend this year's annual meeting and were honored at the President's Reception at Phipps Mansion.

RMACRAO 1999 Annual Meeting



The 1998-99 Executive Committee: Rebecca Macon - Wyoming VP, Jim Ratliff - New Mexico VP, Lynn Denzin - Colorado VP, Luz Barreras - President Elect, Jeff Bunker - President, and Barbara Todd - Past President.

AACRAO 2000 Annual Meeting

AACRAO 200 will be held on April 9-12 in New Orleans. This should be an exciting way for AACRAO to celebrate the new millennium. The AACRAO Annual Meeting offers over 200 sessions, roundtables, and workshops for all levels of experience. Take advantage of this opportunity to expand your knowledge, network with colleagues, and of course, enjoy the charm and beauty of New Orleans.

Hotel reservations are now being accepted for this meeting. AACRAO is anticipating a large number of attendee, so rooms will go quickly. Call now to make your reservations. See <http://www.aacrao.org> for hotel descriptions, rates, and telephone numbers.

AACRAO Travel Grants

RMACRAO is pleased to offer six \$100 travel grants to assist RMACRAOans who have never attended an AACRAO Annual Meeting. The AACRAO 2000 Annual Meeting will be held in New Orleans on April 9-12. To apply for one of the six awards (which are split between the three states in RMACRAO), go to the RMACRAO web page at <http://registrar.colorado.edu/rmacrao/> for an AACRAO travel grant application. Print out the application form, complete the application, and return it to your state Vice President by February 1, 2000. Your state Vice President will notify you in writing of the application results. If you are a recipient, you will be expected to submit requested documentation that you attended the Annual Meeting. For additional information on the AACRAO travel grant, contact your state Vice President.



Jeff Bunker passes the torch to the 1999-2000 President, Luz Barreras, during the business meeting.

NOTICE: Important AACRAO Constitution and Bylaws Revision

At the last AACRAO Annual Meeting in Charlotte, the membership approved the incorporation of AACRAO as a non-profit 501(3)(c) corporation. This action affords the association and its officers specific legal protection under laws of incorporation in the District of Columbia. Incorporation was unquestionably the highest priority for AACRAO once fiscal stability and membership confidence was restored.

During the last weekend in September a group of eleven AACRAO members, the Board of Directors, Jerry Sullivan, and Barmak Nassirian met at the AACRAO office in Washington D.C. to address the AACRAO Constitution and Bylaws as related to the legal Articles of Incorporation. I had the unique privilege of participating in this process. The task of creating a new

set of Bylaws was monumental. The Bylaws had to represent the AACRAO membership while concurrently providing the Association with a long-term governance structure. The spirit of the old Constitution and Bylaws had to be folded into the new set while directly relating to the legal Articles of Incorporation. Additionally, the Bylaws had to afford the board and individual members the ability to request future resolutions to the documents.

It is my humble and honest opinion, that those who met to create the new Bylaws did so with the interests of all AACRAOans—past, present, and future—at the forefront of the agenda. As you might imagine, thoughtful but dynamic discussions occurred. However, no issues or points of

discussion were considered resolved until complete unanimity was obtained. As a result, a document was created that AACRAO members across the country and world can embrace.

I believed I participated in “history-in-the-making” as I witnessed a unique cross-section of AACRAO members come together to create a document that would replace the current Constitution and Bylaws and prepare the foundation for AACRAO’s future. You will be hearing much more about this from AACRAO in the near future. I hope you will read the work, ask me or any of those who attended questions, and then support the adoption of the new Bylaws in April at the Annual Business Meeting.

–Jeffery N. Bunker *RMACRAO*
Past President



University of Colorado at Boulder

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