



ROCKY MOUNTAIN ASSOCIATION OF COLLEGIATE REGISTRARS AND ADMISSIONS OFFICERS

COLORADO ♦ NEW MEXICO ♦ WYOMING ❖ FALL 2004 NEWSLETTER

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From the President

Greetings valued colleagues!

We are all well on our way with our fall terms – an energizing and busy time indeed. As we begin a new academic year, fall brings us golden skies, crackling leaves, and excitement. Greeting familiar and fresh new faces, we have welcomed our students to our campuses and are now settled into our daily routines.

As I write this I don't know what direction we will be heading over the next four years. By the time you read this we might have an idea. We all have different views on how to achieve that which is the best for our selves, our institutions, our homeland, and our global society. Being an election year, we have all shared the responsibility of motivating and enabling our students to vote. It is imperative that all of our voices be heard and it is critical that the importance of voting is instilled into our young people. James Baldwin once said, "Children have never been very good at listening to their elders, but they have never failed to imitate them." Mr. Baldwin's statement applies to all of us in our many relationships. Our responsibility to our students and to each other is to be true to ourselves and to express that truth in our actions and words. As we live in this wonderfully diverse society, we must strive to respect the views and beliefs of others. There will be times that, in order to encourage freedom and honor intellectual diversity, we must agree to disagree – to do that, we must listen.

Regardless of which leaders win this election, we must remember that true change begins at home; positive change is accomplished through compassion, dedication, and selfless giving. Our country faces difficult challenges ahead – as do we in our roles as citizens and as professionals in higher education. Regardless of which leader is at the helm, it is critical that we all work together as a unified whole to strengthen ourselves, our families, our institutions, and our society. As professionals in higher education, we have all faced budget cuts which have required us to excel with limited resources. We have already demonstrated our dedication, creativity, and perseverance during difficult times. As part of a community we can help each other succeed by sharing ideas, knowledge, and experiences. By networking with friendship and conviviality we can support and contribute to each other's professional development. Community and commitment is what membership in RMACRAO is all about. I encourage all of you to make a pact with yourselves to get involved in our association. It is through you that RMACRAO will thrive, so give a call to your state vice president and find out what talents you can share.

(continued on page 5)



Vice Presidents' Reports

Colorado - Sherri Waggoner

The Office of Admissions at **Colorado State University** is happy to announce the addition of four new staff members in admissions: **Katie Leising** comes to Colorado State from Savannah College of Art and Design where she served as an admissions representative. Katie most recently was the transfer coordinator and evaluator. **Carmin Cox** was employed at Fort Lewis College in Durango, Colorado. She worked at the Center for Academic Readiness (Talent Search Program) as an academic adviser and most recently worked in the admissions office as an admissions counselor and visitation coordinator.

Sarah Moore and her husband moved to Fort Collins from California two years ago. Sarah was the Northern California regional admissions counselor for the University of Arizona. **Katie, Carmin, and Sarah**, who are joining the office as admissions counselors, will be responsible for admissions decisions, counseling, and recruiting, in addition to other responsibilities. The final addition to the admissions office is **Lydia Kelow** who worked in the admissions office at Puget Sound as a tour guide, provided admissions counseling, and assisted with a variety of recruitment programs. Lydia joins Colorado State as an assistant director and will coordinate Colorado State's Black Issues Forum, a pre-collegiate program. She also will assist with other admissions programs, recruiting, and counseling responsibilities.

Effective with summer 2004 graduation, Colorado State University has produced its first batch of **diplomas printed in-house**. This was accomplished using Diplomas-on-Demand software purchased from SCRIP-SAFE, along with a new HP printer dedicated to this function. The implementation project was managed by the registrar's office, with cooperation of staff members in our student systems and PC & networking services offices. The initial experience has been very positive. Staff are

pleased to be able to produce diploma reprints on the spot, and can print large numbers of diplomas without having to rely on an outside vendor for delivery. The color and print quality are very high, and cost savings are already being realized. Congratulations to all who were very involved in this successful project!

Zeni Whittall began working at **Fort Lewis College** this fall as an admission counselor. Zeni graduated from Fort Lewis College in 2003 with a degree in psychology. He is also a graduate of Eaglecrest High School in Centennial, CO. Zeni's travel territory is the Denver area and Alaska.

Fort Lewis College purchased and will begin implementation of **Sungard's Xtender document management** product this fall.

Enrollment at **Metropolitan State College of Denver** has increased again for fall 2004, marking the **12th consecutive semester of growth**. Metro State remains the third largest college in Colorado with 20,791 students, a 2.8% increase over last fall. And Metro is proud to report that nearly one in four are students of color.

In September 2004, Metro State received a **\$9.5 million federal grant**, the largest in the college's history. Working in partnership with Denver Public Schools (DPS), Metro will administer the grant to implement the Secondary Teacher Enhancement Project. Metro State and DPS will be jointly involved in instructing and mentoring secondary teacher education students and new teachers.

Metro State has fully implemented a **student portal called MetroConnect**. The college uses MetroConnect to communicate with students and provides each student with an e-mail account. In addition, students use MetroConnect to register, get their grades, and pay tuition online. MetroConnect has improved the

college's outreach by targeting important information to the right students at the right time.

Finally, Metro State is thrilled to announce the addition of two new members to the admissions team: **Denny Boyd**, interim assistant director of admissions, and **Briauna Smythe**, admissions counselor. **Janell Lindsey**, former assistant director of admissions, has accepted the position of interim director of Student Academic Success Programs with Metro.

Randy Watson has moved from the director of admissions position at **Morgan Community College** to their small business/workforce development position. His place was taken by **Sally Hall** (effective October 1) who has worked with MCC in financial aid for three years.

Northeastern Junior College will receive a **\$1.825 million grant** through the US Department of Education's Title III Strengthening Institutions Program over the next five year. Northeastern will use the grant money for the following activities: 1) Establishment of a modern Science and Health Institute to build enrollments in health-related fields. 2) Restructuring of existing advising process and establishment of a walk-in advising center to increase student retention. 3) Development of a distributed learning program that offers online and combined online/classroom hybrid course and program to build enrollment of geographically dispersed and non-traditional students. 4) Implementation of a faculty development program designed to help faculty create and employ instruction/curricula that increases student engagement in the learning process. 5) \$300,000+ is identified as a matching endowment component. The college will raise dollars to match that amount for student scholarships. **Judy Giacomini**, vice president of student services, will serve as the grant director.

Vice Presidents' Reports (continued)

University of Colorado at Denver and Health Sciences Center announces a few retirements: **Linell Miller**, associate registrar, retired after 30 years of service to the institution. Linell worked primarily in the extended studies division at CU-Denver. **Pepper Seaman**, administrative assistant in the registrar's office, retired to his farm in Kansas, after being with CU-Denver for about five years. Pepper worked with enrollment verification, as well as with students who called in on the student service center lines.

Thomas Hartman joined CU-Denver's registrar's office as associate registrar in August. Thomas has a wealth of higher education experience, totaling over twelve years experience in admissions and registrar's offices at Aims Community College, University of Northern Colorado, and Dickinson State University in North Dakota.

The University of Colorado at Denver and Health Sciences Center School of Nursing has opened a **new accelerated nursing program**. Thirty five students were admitted to this new program this past summer, in addition to 128 traditional students. The content of the accelerated program is the same as the traditional program, but students finish one semester earlier. While the nursing shortage is of great importance to the community in general, the length of the program was of importance to the faculty whose role is to insure solid education and socialization into the profession. Faculty identified the need to insure that students had sufficient time for education and to clearly identify with the role of the professional nurse. **Dr. Gayle Preheim** is the director of these programs.

New Mexico - Mary Angell

New Mexico Military Institute is in the middle of a search for a new commandant of cadets (dean of students). NMMI also has a new superintendent this year, RADM David R. Ellison (ret).

Russell Florez is the new assistant director of admissions and records at **San Juan College**. He started in July in admissions and records, although he had worked at the college previously. He is very busy learning both our old computer system and the new, improved version SJC is moving to for fall 2006. In addition, he is completing work on his master's degree through NMSU. Welcome Russ! **Joe Baker**, the previous assistant director is now taking classes through the aviation program at San Juan College. If you fly on Mesa, check the pilot's name, because it could be Joe Baker.

The San Juan College **bookstore** has expanded and moved to a new location to better serve students. The new location is 2.58 times bigger than the previous space. Student population since the bookstore originally opened in 1985 has more than quadrupled since that time and now serves more than 9,200 credit students.

Members of an evaluation team of the Higher Learning Commission of the North Central Association (NCA) of Colleges and Schools will be on the **New Mexico Tech** campus this fall to evaluate NMT's **request for continued accreditation**. Their last NCA accreditation visit was in 1994.

Also this fall, New Mexico Tech's **seven engineering programs will undergo a six-year re-accreditation visit** from the Accreditation Board for Engineering and Technology (ABET).

Under the leadership of **Dr. Carole Yee**, associate vice president for academic affairs, dean of students, and professor of humanities, New Mexico Tech **hosted the NCA accreditation team** on October 3-5, and the ABET

team on November 1-2. While preparing for both accreditations the same semester has been challenging, the campus-wide self-study has proven to complement and support both projects.

The office of admissions at the **College of Santa Fe** is happy to announce that **Jeffery Miller** has been named the new dean of enrollment management. Jeff has 17 years experience, serving most recently as the vice president for enrollment management at Holy Names University in Oakland, CA. He was director of admissions at Kansas Wesleyan University and dean of enrollment management at Barat College in Illinois. He has also worked for Belmont Abbey College and St. Mary of the Plains College. Jeff holds a master's degree in communications from Fort Hays State University in Kansas and an undergraduate degree from Texas Wesleyan University.

Matthew Perez, admissions counselor, is another new addition at the College of Santa Fe. Matthew comes to the college after working for one year with College Bound, a federally funded TRIO program in Northern New Mexico. Matthew is a graduate of Santa Fe Indian School and completed his undergraduate studies at Dartmouth College in New Hampshire.

Also at the College of Santa Fe, **Susan Tarasova** was recently promoted to the position of transfer coordinator. Susan started as a student employee in the office of the registrar in 1999 and graduated from the college in 2002. That summer she began working full time as a record's technician. The newly created position of transfer coordinator seems to be a natural fit and the promotion was a result of her dedicated efforts.

A consultant will be arriving in October to work for two weeks with the associate registrar at the College of Santa Fe to begin bringing up the **degree audit module** in the Datatel system. With two new servers installed, the college is now moving forward in introducing web applications to the student system.

Vice Presidents' Reports (continued)

Wyoming - Tammy Aagard

In the **Central Wyoming College** records office, **Barbette Hernandez** is the new registration technician as of July 2004. **Jason Bush** left to finish his bachelor's degree at Dickinson State University in North Dakota. **Missy Metzler** also left the office during the summer. The office worked on revising the online application during the summer to make it more user friendly and to get more data fields to upload to the administrative computing system. **Dr. Chestine Kurth**, director of records and research, is now also the manager of the administrative computer system (Datatel) at the college. August was a busy month with new applications coming in, new student orientation days, and registrations.

Eastern Wyoming College student services underwent reorganization as of July 1, 2004 with the early retirement of 30-year employee, **Billy Bates**, dean of students. He is now the dean of students of the four campuses at Mohave Community College in north-eastern Arizona. **Marilyn Cotant**, who has been the assistant dean of students at EWC for over 10 years, was named as the dean of students. The assistant dean of student position was eliminated as a cost-saving measure. As part of the reorganization, **Jamie Jo Mekelburg's** position was renamed recruiting coordinator, and she is now under the supervision of **Tami Afdahl**, EWC's director of marketing and public relations. Jamie Jo's office will still reside in the student services area. **Anne Gardetto's** position was also renamed student services specialist and her office is now located in the counseling/testing center area. **Ron Laher**, dean of administration, will assume the responsibility of food services, which Billy used to supervise. Other office

moves within student services were another part of the reorganization process. The transition phase is moving along smoothly in spite of the loss of a long-term employee and RMACRAO member.

Scott Rodriguez, Stephanie Whall, and Josh Nighswonger have joined the **Laramie County Community College** admissions team this fall

Sheridan College is pleased to announce the arrival of their new President, **Dr. Kevin Drumm**. Dr. Drumm comes from his most recent position as vice president for enrollment, student and public affairs at Springfield Technical Community College in Springfield, Massachusetts.

Conrad Chavez has left the office of the registrar at the **University of Wyoming** to become one of the athletic academic counselors at UW. Conrad will be missed in the office and at RMACRAO where he frequently engaged in arguments with CSU staffers regarding whose team was best.

The **Western Wyoming Community College** admissions office welcomes **Tammy Walker**, a WWCC alum, as the new admissions assistant. Tammy is quickly learning the Datatel Colleague system. Tammy and **Amy Carter**, admissions secretary, will attend the WRUG Conference in Sheridan in late October. **Eric Tradup**, admissions counselor, is on the road attending several college fairs around the region. **Laurie Watkins**, director of admissions, is helping with travel and working to launch a new online newsletter for high school students this fall. WWCC is currently conducting a "**Gifts for the Future**" campaign. Donations up to \$4.5 million will be matched with funds from the Wyoming legislature.

2004-05 Scholarships

This year the board received 6 applications for the professional development scholarship. We were glad to have received so many applications from the membership. The vice presidents awarded the scholarships to **Laurie Watkins**, Western Wyoming Community College, and **Emily McGrady**, University of Wyoming. Each of these individuals will receive a scholarship for \$750. Laurie plans to attend NAFSA: Association of International Educators 2005 Annual Conference in Seattle on May 29-June 3, 2005. Emily will use her scholarship to attend the National Orientation Directors Association 2004 Annual Conference in Chicago on October 29-November 1, 2004. As part of being awarded the scholarship, Laurie and Emily will either do a write-up regarding what they learned from their professional development activity or make a presentation at the RMACRAO 2005 Annual Meeting.

Thanks to all who applied and congratulations to Laurie and Emily who we look forward to hearing more from in the future.

Note: The board has decided to permanently change the application deadline for the professional development scholarship from September 1 to October 1 so that it's not at the same time as fall semester start-up (which is obviously a busy time for many institutions).

From the President *(continued from page 1)*

Speaking of sharing and involvement in the association, the 2004 annual meeting in Casper, Wyoming was a huge success. Hats off to **Alison McNulty, Marty Frank**, and the **Local Arrangements Committee** for doing an outstanding job in making Casper one of our best meetings ever. The **Program Committee** put together fantastic sessions featuring extraordinary presenters. There was something of substance for everyone. I can't begin to give enough thanks to all our presenters who shared their expertise with us and donated their time. I offer an enthusiastic thank you to all who volunteered. It was through the hard work and commitment of everyone that made this meeting one to be remembered.

I look forward to a successful and productive year ahead. I will miss the outgoing board members, strong individuals who gave tireless support to our association. I am not only honored to have had the opportunity to work with **Kathleen Sena and Nolan Oltjenbruns** but also value the friendships we have forged. Nolan and Kathleen's dedication to the association and our profession assures me that they will both continue to be actively involved with the association and its membership. As much as I will miss these grand individuals, I am excited about working with our incoming members, **Brad Bankhead and Robert Hensley**. They come to the board with a wealth of experience, knowledge, enthusiasm, and innovative ideas. I am excited about working with an outstanding Board of Directors. The current board members are: **Mary Angell**, President Elect; **Tamara Lehner**, Past President; **Sherri Waggoner**, Vice President for Colorado; **Brad Bankhead**, Vice President for New Mexico; **Tammy Aagard**, Vice President for Wyoming; **Robert Hensley**, Secretary; **Ed Preble**, Treasurer; **Steve Ellis**, Historian; **Sally Page**, Newsletter Editor; and **Vince Calvo**, 2005 Local Arrangements Chair.

The board intends to continue our commitment to insure our association's financial security and liquidity. I want

to thank the membership for recognizing the importance of working towards a solid financial foundation by approving an increase in dues at the annual meeting. The board intends to develop a strategic plan to create an emergency back-up fund so that we will remain financially viable even in the face of economic shortfalls or other challenges. I would like to take a moment to recognize **Ed Preble** and thank him for the incredible work he has done as treasurer. His extensive analysis of our current and past revenue and expense streams, his projections for our future need, and the development of a variety of dues models have enabled the board to evaluate and consider possibilities for improving the association's financial situation.

Working diligently, **Vince Calvo** has gone above and beyond as Local Arrangements Chair for the 2005 RMACRAO Annual Meeting at the Millennium Hotel in Boulder, Colorado. Vince is doing a great job putting together all the details for every aspect of the meeting. He's working closely with the Program and Entertainment Committee chairs, **Mary Angell and Barb Todd**, to develop a program packed with a broad range of sessions that will be sure to educate and inspire. Be sure to contact Angell at mangell@csf.edu with session ideas or to volunteer to present or facilitate. I hope to see all of you at the RMACRAO meeting in Boulder, July 20-22. Save the date! (Rumor has it that you might even get a chance to dunk your favorite board member or colleague—shhhh.)

While you are saving dates, be sure to mark your calendars for the 91st AACRAO Annual Meeting to be held on March 28-31, 2005 at the Hilton New York in New York City. For more information about the 2005 meeting, *Access and Opportunity: Higher Education within Reach*, visit the AACRAO web site at www.aacrao.org/nyc/index.htm.

Until next time, best wishes for a rewarding and exciting year ahead! I look forward to seeing you all in Boulder at our 2005 annual meeting in July.

Sincerely,

Schez Downey
RMACRAO President

"Be Bold in Boulder"

Save the dates of **July 20-22** for the **RMACRAO 2005 Annual Meeting**. The **University of Colorado** and the lovely city of **Boulder, Colorado** are proudly hosting next year's conference. The conference will take place at the **Millennium Hotel** (more hotel information at www2.millenniumhotels.com). The hotel rates are \$109/night for single or double occupancy, and \$129/night for garden-view rooms. Millennium club level rates are \$154/night. We have reserved a block of rooms, so don't delay in making your room reservations. Be sure to ask them for the "RMACRAO" room rate. We are also pleased to inform you that the hotel is allowing us to book rooms for three days prior to and three days after the conference (at the RMACRAO room rate) should anyone decide to take an extended vacation.

The LAC and Program Committee have "bold" plans for next year's conference workshops and information sessions, as well as providing fun entertainment for all. Entertainment ideas include a "dunk tank", BBQ in the mountains, the CU-Boulder a cappella choir group called the "Buffoons", a tour of one of the many micro breweries in Boulder, and possibly a laser show (artists include Bob Marley, U2, Dave Matthews, The Beatles, and many others), and a plethora of other ideas. Be sure to check the RMACRAO web site for updates about the 2005 annual meeting (<http://registrar.colorado.edu/rmacrao>).

Looking Back: RMACRAO 2004 Annual Meeting

First-Time Attendees

The following individuals were first-time attendees at this year's annual meeting in Casper, Wyoming. We hope you all enjoyed yourselves and learned a lot from your colleagues. And we hope to see you again at the next RMACRAO annual meeting in Boulder, Colorado in July.

Aaron Applehans, University of Wyoming

Vince Calvo, University of Colorado at Boulder

Rodell Davis, Laramie County Community College

Karen Fulbright, Northwest College

Carolyn Gutierrez, University of New Mexico

Lydia Hernandez, Northwest College

Judy Joyner, University of Wyoming Casper College Center

Jason King, University of Denver

Marjorie Klimt, University of New Mexico

Celia Layden, University of Wyoming

Kelly Leach, Sheridan College

Erik Magelssen, University of Colorado at Boulder

Irene Martinez, University of Northern Colorado

Jamie Jo Mekelburg, Eastern Wyoming College

Loree Morse, Colorado State University

Maureen Muller, College of Santa Fe

Erin Olsen, University of Wyoming

Kristen Parker, Colorado Christian University

Neely Patton, University of Northern Colorado

Rebekah Ply, College of the Southwest

Cyndee Stewart, Aims Community College

Lona Thorson, Regis University

Eric Tradup, Western Wyoming Community College

Trish Ullery, Casper College

Randy Watson, Morgan Community College

Wendy Wibbens, Colorado Christian University

Amanda Wuestling, University of Northern Colorado

Jamie Yarbrough, Colorado State University

2004 RMACRAO

Travel Grant Recipients

The following individuals were first-time attendees at a RMACRAO annual meeting and joined us in Casper, Wyoming for a great time (and they each received a \$100 travel grant from RMACRAO).

Irene Martinez, University of New Mexico - Los Alamos

Rebekah Ply, College of the Southwest
Eric Tradup, Western Wyoming

RMACRAO 2004 Annual Meeting Report

"Every picture tells a story, don't it?"

Thanks to our Historian, **Steve Ellis**, we have some great pictures from our 2004 annual meeting in Casper, Wyoming. In addition to those on the following pages, there are more on the RMACRAO web site at <http://registrar.colorado.edu/RMACRAO>. Check them out! This year's annual meeting was an educational, social, and financial success. Although I was the Program Committee Chair, the kudos for the exceptional program goes to the hard work and team effort of the board, the membership and the contributions made by our sponsors and community members. I can't begin to give enough thanks to the members who presented and facilitated sessions. I think everyone who attended would agree that all the sessions were exceptional. **Tamara Lehner** tirelessly negotiated with **Judy Shepard** and **Peter Vogel** who presented an affordable pre-conference workshop. The workshop, which was open to the community, raised enough money that RMACRAO was able to donate \$900 to the **Matthew Shepard Foundation**—in lieu of Judy's standard fees. Because of the workshop, RMACRAO gained exposure on local television. Trying something new, our plenary speaker, **Lynn Swanson**, closed the annual meeting

with a moving and informative presentation. Our keynote speaker, **Ludie Dickeson**, was enthusiastically received. The LAC, **Allison McNulty**, **Marty Frank**, **Donna Hoffman**, **Steve Levin**, **Nita Romero** and others did a yeoman's job in organization and planning. The President's Reception at the "Old Town" Miniature Golf Course was awesome. The Casper Rockies game and tailgate party were a big hit with everyone. As I watched everyone having a blast I wondered, is it possible to have too much fun? I don't think so.

A big thanks to all our sponsors as well:

- **Credentials Inc.** (who once again sponsored our pre-conference golf tournament)
- **ACT, Inc.**
- **Casper College**
- **Hershey Business Systems, Inc.**
- **Perceptive Vision, Inc.**
- **Scrip-Safe**
- **Noel-Levitz**
- **ATI, Inc.**
- **Lexnet Consulting, Inc.**
- **Jonesville Paper Tube Corporation**
- **International Security Products**
- **SunGard SCT**
- **National Student Clearinghouse**
- **InfoSource Imaging**
- **University of Wyoming**

Thanks also goes to **AACRAO**, who not only sponsored the travel for the AACRAO Board of Directors representative, **Ange Peterson**, but they also sponsored the travel for D.C. staffer, **Shelley Rodgers**.

There is not enough room here to thank everyone who contributed to this meeting. Bottom line, it is a big job that takes a lot of commitment and hard work for all involved. As Vince Calvo and the Boulder Local Arrangements Committee along with Mary Angell and the Program Committee work to put together an exciting 2005 annual meeting, I hope you will all consider getting involved!

— *Schez Downey*
RMACRAO President

Looking Back: RMACRAO 2004 Annual Meeting

Distinguished Service Award

Our very own newsletter editor, **Sally Page** was presented the Distinguished Service Award at the 2004 annual meeting. Somehow the board was able to keep this award a surprise. This in itself was a major accomplishment – Sally knows all and sees all, but we got her this time. Seriously though, the Distinguished Service Award is often reserved for those who have served the association but are changing careers, moving to another area, or retiring. Even though Sally is still actively involved in RMACRAO, the board agreed that her long-term commitment and contributions to the association deserved recognition now. Sally has been actively involved with RMACRAO since 1989. Board members come and go, but Sally is always there to keep us in line. I don't know what this board or previous boards would have done without her. The board asks that you read Sally's Distinguished Service Award citation, written by **Barb Todd** and available on the RMACRAO web site. The next time you see Sally, make sure to take a moment and give her warm congratulations. As Barb said in her citation, "RMACRAO is a much better organization because of her [Sally's] contributions..." Sally, you rock!!!

Honorary RMACRAO Members

The membership unanimously voted to grant honorary lifetime membership to **Steve Ekerholm** and **Randy Kouba** at the 2004 annual meeting. This is as it should be. These individuals have served the profession and the association in many ways. Contributing their time, talent, and wisdom, Steve and Randy have helped to make RMACRAO a strong and vital organization. Randy and Steve were previously presented the Distinguished Service Award at the annual meeting in 2003. That, too, is as it should be. The Distinguished Service citations, written by our current Historian, **Steve Ellis**, are posted on the RMACRAO web site. We encourage those of you who do not have the pleasure of knowing Steve and Randy to read these citations. The board sincerely hopes to see these two incredible men at future annual meetings. RMACRAO is proud to add Randy and Steve to our distinguished list of honorary members.

Apply now for AACRAO Travel Grants

AACRAO will soon be sending out information for the AACRAO 2005 Annual Meeting in New York City on March 28-31. The annual meeting in the Big Apple features pre-meeting workshops and sessions of interest to all members.

RMACRAO offers six \$100 travel grants for first time AACRAO attendees. If you, or a colleague, have never attended AACRAO before and plan to attend in March, the board encourages you to apply for one of these travel grants. An AACRAO Travel Grant application form is available through the RMACRAO web site at <http://registrar.colorado.edu/rmacrao>. Print the form, complete it, and send it to your RMACRAO state vice president by **February 1, 2005**. Don't miss out on this opportunity! Apply now!

Pictures from the AACRAO 2004 Annual Meeting in Las Vegas and from the RMACRAO 2004 Annual Meeting in Casper are available on the RMACRAO web site at <http://registrar.colorado.edu/rmacrao>.



Kathleen Sena (University of New Mexico) presents honorary memberships to retired RMACRAO members Steve Ekerholm and Randy Kouba.

Looking Back: RMACRAO 2004 (continued)



Steve Ellis (University of Colorado at Colorado Springs) takes it upon himself to personally welcome each and every RMACRAO member to the conference hotel.



Passing of the "crown jewels" from Tamara Lehner (University of Wyoming) to our new President Schez Downey (University of Denver).



Ange Peterson, the AACRAO Board of Directors representative, sharing some AACRAO information at the business meeting.



RMACRAO members gathering lots of good information at the opening session by Ludie Dickeson on learning how to "hook" your staff on customer service.

RMACRAO

Looking Back: RMACRAO 2004 (continued)



Some fellow RMACRAOans enjoying the Casper Rockies baseball game along with some peanuts and beer.



Marilyn Cotant (Eastern Wyoming College) and other RMACRAOans relaxing and enjoying the picnic before the baseball game.