



ROCKY MOUNTAIN ASSOCIATION OF COLLEGIATE REGISTRARS AND ADMISSIONS OFFICERS

COLORADO ♦ NEW MEXICO ♦ WYOMING ❖ FALL 2005 NEWSLETTER

2005-2006 Board of Directors

Mary Angell, President
College of Santa Fe
mangell@csf.edu
(505) 473-6322

Sherri Waggoner, President Elect
Fort Lewis College
waggoner_s@fortlewis.edu
(970) 247-7376

Scheherazade Downey, Past President
University of Denver
cdowney@du.edu
(303) 871-4996

Lara Medley, Vice President - Colorado
Colorado School of Mines
lmedley@mines.edu
(303) 273-3204

Brad Bankhead, Vice President - New Mexico
New Mexico State University
brad.bankhead@nmsu.edu
(505) 646-5089

Sandy Eisenman, Vice President - Wyoming
Sheridan College
eisenman@sheridan.edu
(307) 674-6446 ex.2205

Robert Hensley, Secretary
University of Wyoming
hensley@uwyo.edu
(307) 766-5724

Stuart Thomas, Treasurer
Aims Community College
stuart.thomas@aims.edu
(970) 339-6232

Steve Ellis, Historian
University of Colorado at Colorado Springs
sellis@uccs.edu
(719) 262-3375

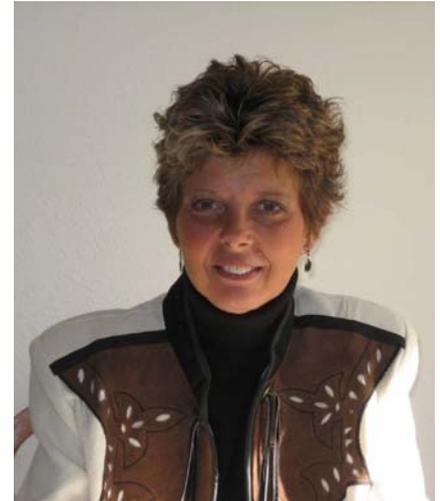
Sally Page, Newsletter Editor
University of Colorado at Boulder
sally.page@colorado.edu
(303) 492-2464

Kathleen Sena, Exhibitor Liaison
University of New Mexico
ksena@unm.edu
(505) 277-4792

Denise Esquibel, 2006 LAC Chair
New Mexico State University
desquibe@nmsu.edu
(505) 646-4824

From the President

Greetings to all my colleagues in Wyoming, Colorado, and New Mexico. The new academic year is well under way and with it comes change and new challenges. As we began our fall semesters, an American tragedy occurred – Hurricane Katrina hit the Gulf coast. As Americans confronted disturbing images from New Orleans, we were all called into action – deciding how we could assist those who had been confronted head-on with change and new challenges. Was it by opening our wallets; by sending water, blankets, clothing and food; or opening our college doors to those students who were dislocated due to the devastating effects of the hurricane? The results were and continue to be overwhelming – volunteerism and philanthropic giving are at an all time high. During these times of tragedy, I have been reminded that the change and challenges many of our members and schools face in the upcoming year can be overcome (or at least be made easier) with the assistance of our RMACRAO membership. I encourage each of you to continue this year's annual meeting theme to "be bold" and get involved in RMACRAO. By working and communicating with each other, we can work through the challenges we face in our professions and our everyday lives. After all, that is what RMACRAO is all about!



The annual meeting this past July in Boulder was an overwhelming success. The efforts of the Boulder Local Arrangements Committee (**Vince Calvo, Barbara Todd** and team) were tremendous. As president elect, I couldn't have asked for a better group of individuals to work with. Their enthusiasm and creativity made this year's meeting one to remember. I truly appreciate all the hard work done by each and every member of the Boulder LAC – thank you.

I also want to thank the many, many volunteers for the hours of planning and preparation that went into their very well received sessions. Your contributions to RMACRAO and the annual meeting were so important. Our organization cannot succeed without volunteers that step forward. By sharing your expertise and providing us with additional resources to help all of us do our jobs smarter and better, you truly have enriched the lives of your fellow RMACRAO members. My heartfelt thank you goes out to each and every one of the presenters for taking the time to share your expertise.

Local arrangements and program planning for the association's annual meeting are big jobs; but with the help the chairs and committees receive from the membership, it is well worth the opportunity. **Denise Esquibel** and the 2006 Local Arrangements Committee, along with **Sherri Waggoner** and the Program Committee are working on

(continued on the last page)

Vice Presidents' Reports

Colorado - Lara Medley

Community College of Denver (CCD) Enrollment Services has several positions open. You can find more information about these positions at <http://www.ccd.edu/hr/HRtpjob.html>.

The Office of Admissions at **Colorado State University** is pleased to announce the addition of three new assistant directors: **Petra Edwards, Jennifer Pacheco, and Lea Hanson Leier**. CSU also has three new admissions counselors: **Maribeth Oliver, Stephanie Whall, and Robin Mann**. All new staff members will be responsible for admissions decisions and counseling in addition to their specific program and recruiting responsibilities. **Petra Edwards** received a BA in international relations from the University of Maryland University College Schwabisch Gmund, Germany, and a MEd in counselor education from the University of Hawaii - Manoa. She was an academic counselor at Honolulu Community College where she was responsible for laying the groundwork for increasing the international student population. Petra also served as a peer counselor at the Career and Transfer Services Center at Kapi'olani Community College in Hawaii. Petra will be responsible for international student recruitment. **Jennifer Pacheco** received a BA in human biology with a specialization in public education in disadvantaged sectors of society from Stanford University. She has completed work towards an MA in counseling psychology from the University of Denver. Jennifer most recently served as a bilingual classroom teacher in Honduras and has experience on campus working with the Educational Talent Search Program. Jennifer will work with the Visit Day Program and Student Ambassadors and will be recruiting in New Mexico. **Lea Hanson Leier** received her BA in psychology from the University of North Dakota and a MA in student

affairs in higher education from Colorado State University. She has been working as coordinator for student activities and leadership development at the University of Montana and has experience working with Greek Life, admissions, and the GLBT office on campus. Lea will coordinate Early Advising Sessions and Discovery Day. **Maribeth Oliver** recently received her BA in psychology from Florida State University. As a student, she worked as a member of the Florida State University Orientation Team, Admissions Communications Section Team, served as an orientation leader and resident assistant, and received the Resident Assistant of the Year Award. Maribeth will assist with recruiting in Colorado, Texas, and Northern California. **Stephanie Whall** is also a Colorado State University graduate earning a BA in liberal arts/speech communication with a minor in French. She was the admissions representative for Laramie County Community College in Wyoming. She has also served as an English teaching assistant for the Academy of Education in Grenoble, France. She also worked as a project manager in the Office of International Programs on campus. Stephanie will recruit in Pennsylvania, Connecticut, Massachusetts, and Rhode Island. **Robin Mann** has a BA in Spanish from Fordham University. Her minors were visual arts and business administration. She was the admissions representative at Savannah College of Arts and Design and also worked as a public relations intern, news writer and reporter, and accounting assistant. Robin's responsibilities will include recruiting in California and Washington.

Erica Burnside is the new admission counselor for multicultural recruitment at **Fort Lewis College**. Erica was a co-presenter at the National Indian Educators Association Conference in Denver in October. The title of the

session was "Making It Happen: What It Means to Go to College and What It Takes to Get There!" She and other admission officers shared their personal college experiences and provided tips on how students can better prepare themselves to access higher education opportunities. **Dan Wirth** is also a new admission counselor at Fort Lewis College. Dan is a 2001 graduate of Fort Lewis College with a BA in psychology. He's spent the past four years working with Alternative Youth Adventure (AYA). He will be recruiting in the Mountains Region, Western Slope/Grand Junction, and Phoenix areas.

Colorado School of Mines is pleased to announce that **Tricia Douthit-Paulson** will be joining the registrar's office in the new position of associate registrar. Tricia has been associate director of admissions at CSM for over 7 years. She has a BS in metallurgical and materials engineering from Mines (1997) and will be finishing her MS in the same discipline this December.

By request from one of our RMACRAO members in Colorado, following is information on **WUE**: WUE is the Western Undergraduate Exchange, a program of the Western Interstate Commission for Higher Education (WICHE). Through WUE, undergraduate students in western states may enroll in many two-year and four-year college programs at a reduced tuition level: 150 percent of the institution's regular resident tuition. WUE tuition is considerably less than nonresident tuition. You can find the list of Colorado higher education institutions that participate in WUE at <http://www.wiche.edu/sep/wue/>.

Vice Presidents' Reports (continued)

New Mexico - Brad Bankhead

Student records professionals from across the state of New Mexico are seeing a lot of each other these days. They are working feverishly to comply with new state articulation legislation that requires the establishment of all the following:

1. A transcript notation system that identifies courses taken to meet state general education requirements.
2. A common course numbering system for lower level courses.
3. The establishment of discipline specific transfer modules.

While the work is tedious with long hours, as you might guess, the opportunity to enjoy each other's company and work together on a statewide project that will benefit students for years to come is very satisfying.

San Juan College is in the process of implementing a new administrative software system with a live date of April 2006. Anyone who has done a conversion knows that it's like having another full-time job on top of your other "real" job. It will, however, greatly improve their service to students and streamline many of their processes, so SJC is excited about the change.

SJC will be opening a new Learning Commons during the late spring semester. It will house a contemporary, state-of-the-art student center with improved food service offerings, an updated library, and lots of neat areas for students to study, talk, and just enjoy being at the college. The Learning Commons is expected to become the new "front door" for the college. You're all invited to come and visit!

Clovis Community College has moved into the one-stop student services center - Dr. H.A. Miller Student Services Center. Included in the center are Admissions & Records, Testing, Academic Advising, Campus Life, Career Services, Recruitment, Special Services, Title V Cooperative, and Financial Aid.

Wyoming - Sandy Eisenman

University of Wyoming reports that **Sara Axelson**, associate vice president for enrollment management, was named interim vice president of student affairs in August 2005. She will remain in that position until a new vice president is selected and on board. **Noah Buckley** has been named acting director of admissions.

UW admissions office went live with Banner on August 8, 2005 for fall 2006 applicants. Registration and financial aid will go live in March 2006.

The registrar's office would like to welcome **Christina Hoskinson** as a new degree analyst. Christina is a UW graduate and comes to the registrar's office after working in residence life and dining services. She brings with her a great deal of experience with software implementations after working on the RMS implementation in residence life. Welcome, Christina!

The search for a new president of the University of Wyoming has begun. The search is anticipated to take approximately 18 months. During that time **Dr. Tom Buchanan**, former vice president for academic affairs, is serving as president.

Western Wyoming Community College added a new oil and gas technology program this fall, and is completing curriculum for a related compression technology program. Both degree programs result from partnering with the oil and gas industry on a regional level. WWCC is consulting with architects for construction of a new 120-bed residence hall and for a campus master plan. Construction of a major thoroughfare close to campus should result in more nearby retail businesses. Finally, WWCC completed a very successful first year in its "Gifts for the Future" fund-raising campaign with generous contributions from employees, individuals and businesses.

Scholarship Recipients

The RMACRAO executive board is pleased to announce the recipients of the Professional Development Scholarships for 2005-2006: **Teri Burleson**, Registrar, University of Colorado at Denver & Health Sciences Center, and **Terry Ruch**, Admission Coordinator, Northeastern Junior College. Teri and Terry, who will each receive **\$750 from RMACRAO**, will use this money to attend the Strategic Enrollment Management (SEM) Conference in Chicago. We look forward to hearing about their experience at SEM in a future newsletter article or at next year's RMACRAO annual meeting. Congratulations to you both!

Travel Grants to AACRAO 2006

Information about the AACRAO 2006 Annual Meeting will be out soon. The meeting is scheduled for April 17-20 in San Diego and will feature sessions of interest to all members.

RMACRAO offers six \$100 travel grants for first-time AACRAO attendees. If you, or a colleague, have never attended AACRAO before and plan to attend the meeting in San Diego, the board encourages you to apply for one of these travel grants. To apply, e-mail the following information to your RMACRAO state vice president **by February 1, 2006**:
- Name, Title, Institution, and State
- # of years in RMACRAO
- Brief statement regarding why you're applying for the travel grant, what you hope to get out of attending RMACRAO, how the grant will help pay expenses, etc.

Information about the travel grant is also available on the web site at <http://registrar.colorado.edu/rmacrao>.

A Glance Back at the RMACRAO 2005 Annual Meeting

With the arrival of 145 attendees at the Millennium Hotel in Boulder, including 64 first-time attendees and 12 exhibitors, one could feel the anticipation of another year of RMACRAO fun in the making.

This year's annual meeting "Be Bold in Boulder" started with the Credentials sponsored annual golf tournament held at the Lake Valley golf course. With the 7:00 a.m. start time, we had to allow for a few "mulligans", but who is going to tell which team took them?

Many attended the pre-conference workshop "Empowering the Students" presented by **Gabrielle Bonner**. Others were prepping for the keynote address with **Bernie Lambert** on "Taking it to the Next Level". With attendance up from previous years and a plethora of great sessions and speakers to choose from, one could easily be torn choosing among sessions in enrollment management, admissions, or professional development. When you're lucky enough to have speakers in your regional association like **Bill Haid** (Colorado State University), **Luz Barreras** (New Mexico Institute of Mining & Technology), **Kathleen Sena** (University of New Mexico) and so many others, you can't possibly go wrong in your session selections.

Many attendees and exhibitors could hardly wait for the first night's social event to begin networking and sharing laughs. The President's Reception and dunk tank of past and present board members surely brought out plenty of laughter for those in attendance. The first charity event, organized by the University of Colorado at Boulder Local

Arrangements Committee, was successful in raising \$172 for the local Adopt-A-Family charity. We want to thank those who donated and those who were brave enough to participate in the dunk-tank festivities. Thursday night's Texas Hold'em tournament was a sight to see for those lucky enough to attend and play for "funny" money. **Lara Medley** (Colorado School of Mines) was the overall winner of the event, followed by first-time attendee **Maureen Connors** (University of Colorado - Boulder). The women conquered the men in this activity, as the ladies took the top five places (and took home some amazing prizes).

We certainly couldn't provide an informative and budget-balanced annual conference without the help of our exhibitors. We are very fortunate to have exhibitors from Credentials, Miami University DARS, Hershey Business Systems, Lexnet, SunGart SCT, National Student Clearinghouse, Hal Systems, Phi Theta Kappa, Script-Safe, ACT, Service Opportunity Colleges, and AACRAO exhibit annually.

With so many first-timers and others visiting from KACRAO (Kansas), the Local Arrangements Committee hopes your stay in Boulder was an enjoyable learning experience. We hope you will make time on your calendars to visit next year's annual meeting in Mescalero, New Mexico, July 19-21!!

– **Vince Calvo, 2005 LAC Chair**

NOTE: Be sure to check out the photos from the 2005 annual meeting on the RMACRAO web site. Go to <http://registrar.colorado.edu/RMACRAO> and click on "Pictures".

RMACRAO Travel Grant Recipients

RMACRAO was glad to award six \$100 travel grants to individuals who attended the RMACRAO 2005 Annual Meeting in Boulder. Here's what a couple of the travel grant recipients had to say about their first annual meeting:

"Being very new to the collegiate environment, virtually every session added to my knowledge of the issues common to RMACRAO institutions – as well as individual schools' unique perspectives which came out during questions/discussions. I was also very appreciative of those individuals who sought out the first-timers and made us feel welcome. The evening activities were great fun as well."

– **Greg Cunningham, Degree Analyst, University of Wyoming**

"It was nice to have my first RMACRAO experience at the alma mater I started with, go Buffs! It was a "coming full circle" moment. The conference was full of opportunities to learn and network. The most rewarding was meeting (in person) colleagues that I had been communicating with via e-mail over the last year. I just wish we had more time, but hey, there's always Mescalero, New Mexico."

– **John Salnaitis, Assistant Registrar, Aims Community College**

Other 2005 travel grant recipients were: **Terry Glaser, Sheridan College**
Carolyn Gutierrez, University of New Mexico

Vicki Peek, Front Range Community College
Diana Ragin, Front Range Community College

Congratulations again to the recipients of the travel grant for the RMACRAO annual meeting!

Historian's Report

It was great meeting new and seeing old (familiar) faces as we gathered this past July to "Be Bold in Boulder." A special thanks to **Vince Calvo**, members of the LAC, our hosts and hostesses, exhibitors and presenters, and all who contributed to an outstanding annual meeting. From the informative and entertaining sessions, to Texas Hold'em, the magnificent chocolate fountain (my stomach still hasn't recovered), to the dunk tank, to gatherings in the pavilion and surviving a rare Colorado heat wave all made for a special and fun occasion.

While running around, camera in hand, **Allan Eddy** (CSU) stopped me and asked that I remind him later — this is your reminder — that he had a number of items from his years of service with RMACRAO that he would like to contribute to the archives. Our conversation prompted me to think that there may be other current and former members who also have pictures, reflections, notes, or other RMACRAO memorabilia that should be preserved and included in our association's historical records. Certainly, any contributions are welcomed and will preserve the times and may help fill some gaps for those who follow. I encourage you to contact me if you have anything to contribute.

While enjoying the fresh air, sun, and hospitality at the first-timers breakfast at this year's annual meeting, I was reminded of my first annual regional meeting in 1995 — has it really been ten years. CU-Boulder was hosting that year, too and the site was Breckenridge, CO. **Bob Preston** and **Bill Hathaway-Clark** (UCB) co-chaired the LAC. Our president, **Maureen "Moe" Miller** (UNM) and past-president, **Beth Lebsock** (PPCC) agreed to serve double-duty for another year as president and past-president during a

time of transition. Besides the magnificent beauty of the site, majestic mountains, babbling streams, dive-bombing hummingbirds, and a western safari featuring hay rides and square dancing, the meeting included a number of other highlights. **Barb Todd** (UCB) presented the work of her task force and released the second edition of the "RMACRAO Institution Offices Profile Report." Based on a survey of members, the report was a revision of the 1991 edition to provide comparative information about practices, staffing, policies, and fees amongst the records and admissions offices of RMACRAO member institutions. In addition, the Fraudulent Records Task Force, chaired by **Paul Berwick** (CSU), reported on its efforts to increase awareness amongst business leaders and legislators to explain the problem and offer assistance in developing policy. **Nancy Sprotte**, immediate past president of AACRAO, was in attendance, as were 200 participants from across the region. **Linda Toohey** (Casper College) stepped up to be the program chair. Sessions presented included: "Internet/Gopher/World Wide Web — What is it and is it Contagious"; "Assembling the Class Schedule Using On-Line Processes"; "Admission of High Risk Students — Are they Successful"; "Imaging — a New Concept in Records Management"; "American Disabilities Act — How it Impacts Higher Education"; "Success Rate of Two-year College Students at Four Year Colleges"; and "As Easy As ABC — Apply By Computer" to mention a few.

But enough of the past...time to start thinking about the future and rolling on down the road to Mescalero. Next edition, "Tales from the Dowry."

— **Steve Ellis, RMACRAO Historian**

RMACRAO 2006 — A Sure Winner!

So many ways to win, so mark your calendar today for next year's RMACRAO annual meeting! **July 19-21, 2006 at the beautiful Inn of the Mountain Gods on the Mescalero Reservation, near Ruidoso, New Mexico.** In addition to winning workshops, forums, and networking opportunities, the area offers first-place views, golf, horse-racing, and gambling. Check out this jackpot location at <http://www.innofthemountaingods.com>. Room rates will be available soon.

This is also your opportunity to organize an unbeatable presentation. Take the gamble and send your presentation ideas to **Sherri Waggoner** (waggoner_s@fortlewis.edu).

Exhibitor Liaison

After this last year's annual meeting, we heard from the exhibitors that they would like more consistency with the RMACRAO member they work with from year to year regarding making plans for the annual meeting. In previous years, the exhibitors have worked with the LAC chair which does change each year. To help us develop this position as well as increase the sponsorship by exhibitors of different events and activities at the annual meeting, the board has appointed **Kathleen Sena** to serve in this position. Kathleen, a seasoned registrar and RMACRAO member (and seasoned LAC chair), is very familiar with how our annual meetings work, the needs of the exhibitors, and the needs of the membership. The board looks forward to working with Kathleen on developing this position and better serving our exhibitors who are key to making our annual meetings possible.

From the President (continued from page 1)

next year's annual meeting in Mescalero, New Mexico. So please take the time to ask yourself how you can contribute and become actively involved in helping with the meeting being held at the Inn of the Mountain Gods on July 19-21, 2006. I know we will be in for another great gathering of the RMACRAO membership.

I look forward to working with our incoming RMACRAO Board of Directors: **Sherri Waggoner, President Elect; Sandy Eisenman, Wyoming VP; Lara Medley, Colorado VP; Stuart Thomas, Treasurer; and Denise Esquibel, 2006 Local Arrangement Chair** – welcome! You join the dedicated team of our continuing board members: **Scheherazade Downey, Past President; Brad Bankhead, New Mexico VP; Robert Hensley, Secretary; Sally Page, Newsletter Editor; and Steve Ellis, Historian.** We will all miss outgoing board members who added to the quality and productivity of the association: **Tamara Lehner, Tammy Aagard, and Ed Preble.** You are all greatly appreciated. With the help of these past and present officers and the rest of the membership, we can make this a very special year. I look forward to the opportunities that we may have throughout the year to converse and share ideas.

The commencement address given at the business meeting in Boulder talked about the goal for this year centering on the commitment to volunteerism. Each and every one of you has something that you can offer to your fellow RMACRAO members. There is an opportunity awaiting each of you (do you hear it knocking on the door?). Let's remember what **Bennie Lambert**, our keynote speaker said, "Life is 10% of what happens to you and 90% of how we react to it". Are you ready to "be bold" – to take your life to the next

level? As your new president, I am here to offer a helping hand, to challenge each of you to actively join in serving this great RMACRAO organization.

I hope you have a good rest of the semester and please do not hesitate to contact me if you have ideas for RMACRAO growth or how you may be of service to our professional regional organization. I look forward to a positive and productive year for all of us.

Respectfully,

Mary E. Angell
RMACRAO President

Distinguished Service Award

The RMACRAO membership was honored to present **Kathleen Sena**, University of New Mexico, the Distinguished Service Award at the RMACRAO 2005 Annual Meeting.

Kathleen's involvement in RMACRAO (and AACRAO) is well known. She's done a tremendous amount of work for these associations. Please be sure to read Kathleen's Distinguished Service Award citation, written by Mary Angell and Sherri Waggoner, which is available on the RMACRAO web site (<http://registrar.colorado.edu/rmacrao> and click on "Distinguished Service"). Kathleen, you're awesome. Congratulations!

Get Involved!

There are lots of opportunities to get involved in RMACRAO. Visit the RMACRAO web site (<http://registrar.colorado.edu/rmacrao> and click on "Committees") for information on the various committees you can join and take an active part in RMACRAO.

Did you know that there are several RMACRAO members who are actively

involved in AACRAO, our national organization. On behalf of the RMACRAO membership the board recognizes and congratulates the following members who are currently serving on AACRAO boards/committees:

Luz Barreras, New Mexico Institute of Mining and Technology

- AACRAO Board of Directors, Vice President, Records & Academic Services
- Faculty/Facilitator, Registrar 101 Online

Craig Collins, New Mexico Military Institute

- Member, Admissions and Enrollment Management – Recruitment and Marketing Committee

Tamara Lehner, University of Wyoming

- Member, Admissions and Enrollment Management – Recruitment and Marketing Committee

Lara Medley, Colorado School of Mines

- Member, Records and Academic Services – Academic Progress and Graduation Committee

Kathleen Sena, University of New Mexico

- Member, Annual Meeting Program Committee
- Vice-Chair, Leadership and Management Development – State and Regional Relations Committee

Sherri Waggoner, Fort Lewis College

- Faculty/Facilitator, Registrar 101 Online

We recognize that there are many other RMACRAO members who participate in the AACRAO annual meetings by presenting, facilitating, volunteering to help with registration/check-in, etc. The RMACRAO board would like to encourage all these individuals to continue to stay involved as well as encourage other RMACRAO members to do the same.

If there are other RMACRAO members serving on an AACRAO committee, please e-mail sally.page@colorado.edu so they can be recognized in the next newsletter. If you are interested in seeking involvement on the national level, check the AACRAO web site (www.aacrao.org).