From the President

The holidays are over and the semester has begun. As we look forward longingly to warmer temperatures and longer days, I wanted to give you an update from RMACRAO. The fall RMACRAO board meeting was held in Laramie. During that meeting, we had an opportunity to take a hard-hat tour of the Hilton Gardens Hotel and UW Conference Center. The facility is beautiful and opened for business on February 4. We are looking forward to a wonderful conference in July. The Local Arrangements Committee has many fun things planned for the group (see the “RMACRAO 2008” section of the newsletter).

The board is exploring several opportunities that will continue to move the organization forward, while not forgetting what we are here for – to serve the membership. We are moving forward with an online registration form for the annual meeting. This form will allow member institutions to use credit cards to pay for registration fees. We approved professional development applications for Dell Ann Claypool from Northeastern Junior College in Colorado and Kyle Folz from Casper College in Wyoming. We look forward to presentations or newsletter articles from these two individuals after they return from their professional development opportunities.

The board also explored the issue of succession planning. We would like to see more effort placed on grooming leadership in RMACRAO. This could include service on committees including the Local Arrangements Committee, Program Committee, Elections Committee or other special task forces. Look for more information on committee service opportunities in future newsletters.

In addition to the fall board meeting, I had the opportunity to travel with Lara Medley to the AACRAO State and Regional Officer’s Meeting in Washington, DC. This is an annual meeting and this year it was full of information on ethics, exhibitor relationships, new tax information, and much more. See the section of the newsletter that specifically outlines the information that Lara and I gleaned from this meeting. While at the meeting we were also able to connect with the leadership from the Idaho AACRAO organization. It looks like they will be joining us for our annual meeting. What a wonderful opportunity to make new friendships and learn from each other!

One of my goals for the remainder of my tenure as president is to develop a strategic plan for the RMACRAO board and thus the organization. The strategic plan includes methods for developing leadership in the organization, and evaluation of the effectiveness of the board, and refining ethics statements. This plan will be discussed in future board meetings and will be shared in the summer newsletter. How’s that for a tease?

(continued on page 5)
Colorado - Kelley Christman

Lara Medley reports that the Colorado School of Mines started the spring 2008 term with new Associate Registrar Chris Murray. Chris comes to Mines having previously been assistant director of graduate academic services in the Daniels College of Business at the University of Denver. We are pleased to have Chris join us!

The University of Northern Colorado is trying to survive the beginning of the semester during a remodel of the registrar’s office. They have removed the front counter and have opened the front of the office up for better student service. While it has been a challenge, the staff will agree that the new design will be fantastic when it is complete. The registrar’s office is also happy to announce that Kathy Martin, a UNC alumni, has joined the front-area staff and has been a great addition to the team.

There has been a changing of the guard in the registrar’s office at Fort Lewis College. Kathy Kendall accepted the position of registrar and started January 1, 2008. She has been in the registrar’s office for almost 15 years. Kathy started as an administrative assistant II and worked her way up. She had been the assistant registrar for about six years before accepting her new position. Also, Sherry Barnes is the new CAPP specialist as of July 2007. Sherry had been employed at Western State College as the graduation analyst with the registrar’s office. She has worked in higher education for over six years. Olivia Burkhart is the new course development specialist as of July 2007. She previously worked for the Institutional Advancement Office prior to joining the wonderful world of records and curriculum.

The University of Colorado at Boulder just brought up web-based grading for the first time. It was obvious that the time had come as there was a 50% response rate from the faculty this first time out.

This translated to a total of over 60,000 grades submitted via the Web for students from 1,849 faculty members. We are currently surveying faculty who both used, and did not use, web grading to learn how to improve our user rate in the future.

The SIS Replacement and Degree Audit projects at the University of Colorado (all campuses) are in full-swing. The staff working on the CU project teams, Oracle and DARS representatives, functional leads and advisory committees did a good job in minimizing the numbers of customizations needed. Obviously, these all have budget impacts as well as adding programming time to the project. We are hoping that we will know by the end of March 2008 which customizations will be accepted. The project team is currently writing functional specifications for these customizations in the event they are approved, so that programming and installation can be done quickly by the time the university begins its development efforts. Our degree audit group is currently building an audit in DARS with the assistance of the School of Journalism, as well as working on the development of the core audit for the College of Arts and Sciences.

New Mexico - Rosie Corrie

There are several new initiatives taking place as the spring semester rolls through at UNM. Between the offices of recruitment services, admissions, and the registrar we are involved in implementing a virtual one-stop set-up. Tracy Hart, the newly named interim director of recruitment and admissions, has been charged with the task of developing this concept for the university and recruiting offices such as hers, registrar, financial aide, scholarships, bursar, and academic advisement to cross train to provide services to students through chat rooms and IMing. The eventual plan is to create a one-stop shop center to assist our students with their student support needs.

Another project that UNM is working with is called the Gateway Program. President Dr. Schmidly implemented this program when he was in Oklahoma. UNM will be working closely with CNM to help students who are not directly admissible to UNM, be a part of both educational communities. Students will have the opportunity to live on the UNM campus and participate in college activities on campus while completing 24 credit hours at CNM. This program is moving quickly to be ready for a pilot in fall 2008.

Diplomas at graduation is an initiative at UNM that the registrar’s office has been asked to be involved in. This will certainly be a big change for registrar’s office, academic advisement, faculty and getting grades in on time, as well as the students who will need to complete the intent to graduate process a year in advance. We’ll certainly be looking to our peers in RMACRAO and AACRAO to share their experiences with this type of responsibility.

The UNM registrar’s office continues to experience staffing transitions, as staff move on to other employment adventures within and outside of the university. New to our ranks are Linda Barril, graduation coordinator, Annaliese Mayette and Schuyler Smith on our reporting team, and Ben Smith, Virginia Villegas, and Luck Schiper in records and registration.

Everyone in the student service arena at UNM is involved in reviewing the latest point releases from SunGard HE related to the Banner product. Several staff will be traveling in April to the SunGard HE Summit in Anaheim, CA to learn about the next big version release of the software. Goes to show us that implementation never stops!
Vice Presidents' Reports (continued)

**Wyoming - Kay Leum**

Kyla Foltz, admissions coordinator at Casper College, reports that they’re glad to have the spring 2008 semester underway. Joanna Anderson has completed her first six months and is providing leadership as the college grows and changes to meet student needs.

Jason Harris, international student advisor at Central Wyoming College, reports that CWC has a new employee in registration and records. Kristin Hamlin joined the staff as a registration technician. Her primary responsibility is to be the first smiling face to greet students for the records office for registration, transcript requests, etc. She is also responsible for initial data integrity.

Marilyn Cotant of Eastern Wyoming College reports that nearly 200 prospective students registered for their Visitation Day which was held February 18. These prospective students had the opportunity to interact with current students, faculty, and coaches. An EWC Transfer Awareness Day for students who plan to transfer to a 4-year college or university was held on February 19. EWC’s new President Shari Olson officially began work on December 15. A dynamic leader, Olson has started a new strategic planning process involving students, faculty, staff, and community members. The President’s Advisory Council is now designated as the Leadership Team. The team includes five vice presidents (learning, student development, business affairs, development, and institutional effectiveness). Other Leadership Team members include the associate dean of instruction for outreach, director for college relations, and executive assistant to the president. Marilyn Cotant, EWC’s vice president for student development, Lynnea Bartlett, vice president for development, and Claudia Bartov, Lusk outreach coordinator, will be taking early retirement as of July 1. Marilyn has been a member of AACRAO and RMACRAO for nearly 15 years. She will be enjoying more time with her son, daughter-in-law, and grandchildren who live in Texas, and her son and daughter-in-law who live in Buffalo, WY.

Laramie County Community College is working to bring Datatel’s Active Admissions online. Jenny Hargett, director of enrollment services, will be attending the Datatel Users Group conference in Washington, D.C. in March. The LCCC Student Life Office hosted the National Orientation Directors Association (NODA) Region III Conference February 29 – March 1.

At Northern Wyoming CC District, Christina Hoskinson, new associate registrar and formerly with the office of the registrar at the University of Wyoming) reports that there have been many changes in the records office. In addition to Hoskinson’s recent move to the Sheridan campus, Sharon Elwood accepted the assistant dean of records and research position, and Brittany Scheeler was hired as the data support specialist. Penny Gould is joining the records staff in Gillette. The college will begin utilizing an online catalog by Digital Architecture for the next academic year.

Brad Hammond, registrar and admissions director at Northwest College, reports that Northwest College is adding another wing to Simpson Hall with 76 beds for a total of 154 beds in the hall. Construction begins in May with plans to open for the fall 2009 semester. NWC is conducting a search for a new president who should be in place July 1. The campus also just completed a new Facilities Master Plan.

Tammy Aagard, registrar at the University of Wyoming, announces that Greg Cunningham is the new associate registrar at UW. Greg was a degree analyst and, after a national search, was selected to join Lane Buchanan as the other associate registrar at UW. Christina Hoskinson left UW and accepted a position at Sheridan College. Erin Olson (no, not the one in admissions!) was selected to take Christina’s place as the degree analyst. UW Director of Admissions Noah Buckley reports that Leanne Sims will be joining the admissions recruiting staff. Leanne is a 2005 UW graduate from Torrington, WY and has spent the last two years working in Minnesota for Northern Star Council, a subsidiary of the Boy Scouts of America. Leanne replaces Erin Olsen, who was recently promoted to assistant director.

Western Wyoming Community College has been actively involved in a presidential search with campus visits from three finalists. Registrar Kay Leum reports that new fall programs include a certificate in industrial safety and AAS in law enforcement. WWCC continues to build/hope programs offered completely via distance education. Currently, students can earn the following degrees or certificates online: general AA and AS, AS degrees in accounting, business administration, economics, computer information systems, AAS degree in office information systems, and certificates in accounting and web site development. Registration and records went live with Datatel’s Student and Section Sponsorship Billing, and construction continues on a new residence hall.
Lara Medley, the president-elect, and I had the opportunity to attend the AACRAO State and Regional Officers’ Meeting in Washington, DC last December. Here is a synopsis.

Ethical Statement
Given the issues surrounding the student financial aid officers and student loan crisis, there was a great deal of talk about ethics. There was criticism of NASFA for taking so long to address the issue formally and create/adopt an ethical statement. AACRAO is working on an ethical statement. This issue probably affects our admissions folks more than the registrars given their power over the admission process, but it might be worthwhile to take a look at the Statement of Ethical Beliefs on nasfa.org.

Communication During Times of Crisis
This discussion also centered on the student loan crisis but also Virginia Tech. One of the salient points made was the statement “Watch the fuse, not the firecracker.” This means try to anticipate those issues that are going to explode into a full-blown crisis on your campus. According to the speaker “86% of crises were smoldering/simmering issues that were ignored and should have been addressed.” One of the ways to watch the fuse, is to monitor change on your campus.

Accountability of the Board to the Membership
As we are all dealing with issues of assessment and accountability, this session focused on looking at boards for non-profit entities. The speaker addressed everything from the ideal size of a board, to strategic planning. The speaker stated that the board should focus on what she titled KPAWN’s. This stands for “Keeps the President Awake at Night”.

With respect to a strategic plan, The RMACRAO board plans to develop a plan for the next 3-5 years. The strategic plan would then become the responsibility of the past-president to update and keep going.

Legislative Update
Barmack Nissirian, the associate executive director of external relations for AACRAO, gave an update on legislative issues that AACRAO is following including the HERA that was passed very quickly after not being reauthorized for many years. One of the main issues that we all thought was dead is that of transfer credit practices. It appears that there may be a compromise that would require institutions to fully disclose how transfer of credit is determined rather than having a standard across the country. Finally it appears that the Dept of Ed is going to require approximately 700 more data elements to IPEDS reporting. This could be a huge impact on some of our smaller institutions that have responsibility for Institutional reporting in the registrar’s office. However, it appears that the requirement for unit record data is not going to happen.

Financial Practices
There were several issues that surfaced during this general discussion of financial issues. The first one had to do with sending 1099’s to unincorporated service providers for services over $600. This could affect our speakers from last year. We gave Dr. Benn $750 and Jim McCormick $1,500. We need to determine if these individuals are incorporated. If not, we need to send them a 1099 for their speaker service at last year’s conference. There was also discussion about the changes in the rules for filing the 990 forms. Were we required to file a form 990 in the past? If our gross revenues are below $25,000 per year, then we weren’t required to file in the past, but we need to file the 990-N this year. Finally, there was the issue of auditing association books. The board started this discussion at the October board meeting, and will be talking about it further.

Ideas/Issues for State and Regional Associations
This was a round-table session with everyone contributing. There were some key issues related to exhibitors that were discussed.
- Careful with any vendors considered banks
- If an organization receives revenue from a student loan program source, they are considered a bank – could be a loan guarantee – critical
- Take care with raffles – they use the idea of an iPod as being too much. AACRAO is working with a company called Global Ethics to craft this policy.
- Would you like to read about this in the newspaper?
- Don’t become exclusive with one vendor in a specific area (Sungard only). Make sure you offer the option to all vendors in that industry.
- Third party vendors to do registration – sponsoring the service
- Might consider having a yearly corporate membership which includes one registration to the annual meeting. If they don’t come, they can send information.

– Tammy Aagard, RMACRAO President
Call for Nominations

In May, you will be receiving a ballot for the 2008-2009 RMACRAO Board of Directors election. RMACRAO is your association and we need you to get involved. If you or someone you know is ready to get involved in our association, we want to know! This year we will be electing three officers:

President-Elect – This is a three-year appointment serving first as president-elect, president, and finally, past president. The president-elect serves as program chair for the annual meeting, acts as the chief assistant to the president, and may serve as president in his/her absence. The president-elect is also the liaison officer between the annual meeting Local Arrangements Chair and his/her committee, and the board of directors.

Secretary – This position serves a two-year term. The secretary keeps the minutes of the proceedings of the board of directors (five meetings each year) and those of the annual business meeting in July; transmits reports on the proceedings of the association to AACRAO; retains the membership database of the association; and may be given special assignments by the president or president-elect.

Vice President for New Mexico – This position serves a two-year term. The vice president acts as state representative to the association and serves as a member of the Professional Development Scholarship Committee. Their primary responsibility is to serve as communication liaison between the Board of Directors and the state of New Mexico membership. They may also be given special assignments by the president or president-elect.

As past president, one of my responsibilities is to put a slate of nominees together for the board of directors to present to the membership. I would like to encourage everyone to seriously consider this fantastic professional opportunity. As I have said in other newsletters, the experience you gain while serving on the board of directors certainly enhances your perspective in the professions we have chosen. In addition, serving on the RMACRAO board is a way to become more involved with AACRAO. There are several opportunities during the year for state and regional officers to get together for training and problem solving and hearty conversations.

Nominations are due by March 30, 2008. It is acceptable to submit more than one nomination or to nominate yourself.

I would like to encourage anyone who has questions or is interested in serving on the RMACRAO board to contact me at mangell@csf.edu or at 505-473-6222. I look forward to hearing from the members that would like to be considered for this rewarding experience!

– Mary E. Angell, Past President

From the President
(continued from page 1)

The AACRAO annual meeting is in Orlando this year. The program of speakers looks very impressive and it promises to be a wonderful professional development opportunity. Details about the RMACRAO reception in Orlando being coordinated by Lara Medley, are included in this newsletter. We hope to see many of you there.

Finally, there are a couple of sad notes that I want to mention. I am sure you will join me in expressing our sympathy to Kathleen Sena on the death of her father. Please keep Kathleen and her family in your thoughts. Secondly, Laurie Watkins will be leaving the RMACRAO board as the Vice President from Wyoming. Laurie’s new position at Western Wyoming College is taking her in a different direction and she will not be able to attend board meetings and the annual meeting due to these other commitments. It is a great loss to the board, but I am sure you will join me in thanking Laurie for her service. Laurie has always kept the needs of the membership in mind during her service. I have asked Kay Leum, registrar at Western Wyoming College, to take Laurie’s place. Kay will bring the same passion and spunk to this role that Laurie did. Welcome, Kay!

Have a wonderful semester and we hope to see many of you in Orlando for our AACRAO annual meeting.

Respectfully,

Tammy Aagard, RMACRAO President
As you can see, Bob the Builder is exhausted, but he has done his job! And he deserves the break! The 2008 RMACRAO conference is shaping up and we are excited to tell everyone that the UW Conference Center as well as the Hilton Garden Inn opened on schedule on February 4. Take a look at the conference center and hotel at their website (www.uwconferencecenter.com).

Participants who are coming to Laramie for the conference July 16-18, 2008, will be happy to know that the Hilton Garden Inn is now taking reservations for our conference. You can call the hotel at 307-745-5500 to make reservations. Please give the "RMACRA" code when making reservations and you will receive the appropriate negotiated price. The pricing is as follows:

- Standard Room $129/night
- Junior Suite $139/night
- Executive Suite $209/night

Your reservations must be received prior to June 21, 2008.

We have booked the Impulse Theatre Productions for our Thursday night event for some improv comedy fun! They are a great group of people and they are excited to be coming to Laramie to perform for us! Other events will include the golf tournament at our Jacoby Golf course, possible hiking in the Snowy Range Mountains, events for kids, and a RMACRAO rodeo!

Cheyenne Frontier Days will begin on that following weekend, so plan on staying and enjoying this event. It will be well worth your time. See www.cfdrodeo.com for information on attractions, concerts, and more!

We would like to develop new skills to enter management? Are you a mid-level manager trying to decide what you need to do to increase your marketable skills? Are you a top-level manager who needs to step back and evaluate your management style? Are you a leader? Do you know what the difference is between management and leadership? To learn more, plan to join us for the pre-conference workshop!

Our Wednesday morning pre-conference workshop will explore the professional development theme of change, management, and leadership presented by Debra Lasich. Deb has worked in the academic arena as a college administrator and adjunct faculty member for over 25 years. She is currently the executive director of the Women in Science, Engineering, and Mathematics (WISEM) Program at Colorado School of Mines (CSM), and also teaches and presents in the areas of leadership, professional development, communication styles, and gender issues. Deb was previously the director of academic and student affairs at the Women’s College at University of Denver and was registrar at Nebraska Wesleyan University.

The workshop takes place 8:30 a.m. – 11:30 a.m. on Wednesday, July 16. The cost for the workshop is $30. Remember to include this with your conference registration. If you come in to Laramie Tuesday night or early Wednesday morning, don’t miss the opportunity to participate in the pre-conference workshop!
Speaker & Session Info

If you haven’t made plans to attend the next annual meeting in Laramie, Wyoming, you will want to make sure you save the date when you hear what we have planned!

Our keynote speaker will be Mr. Allen Ezell, manager of corporate security at the Wachovia Corporation, but we know him better as the author of Degree Mills, The Billion Dollar Industry That Has Sold Over A Million Fake Diplomas with John Bear.

Mr. Ezell was an investigator in the FBI’s DIPSCAM operation in the 1980’s and 1990’s that uncovered and prosecuted many fraudulent diploma mills. He currently has nearly 50 “degrees” from various fake organizations. Just call him Dr. Doctor! Mr. Ezell is incredibly personable and engaging. You won’t want to miss this one!

Our plenary presentation will be delivered by Dr. Frank Sanchez, Associate Vice Chancellor for Enrollment and Student Engagement at UCDHSC. Dr. Sanchez will be discussing how our region will be impacted over the next decades due to changes in the population along the front range corridor of the Rocky Mountains – both in numbers of people and changes in demographics. How will we ensure access, opportunity, and excellence for all students interested in attending college? As administrators in admissions, records, and registration, how do we prepare our infrastructure, policies, and practices now so that we are prepared for these changes?

“In 1999, Dr. Sanchez received the ACUHO-I Robert P. Cooke Article of the Year Award for his publication on residential learning theory. In the summer of 2000, he was selected as a presenter for The Oxford Round Table in Oxford England and has presented at numerous national and regional conferences in the field of Student Affairs, enrollment management and diversity.” More details about Dr. Sanchez can be found on the UCDHSC website.

Having worked at UW in a previous life, we are thrilled that AVC Sanchez is going to return to Laramie to share his expertise about the upcoming generations of students in our tri-state area. Another great reason not to miss the next annual meeting!

In addition to these two national speakers, we have a full slate of presentations of interest to both admissions officers and registrar personnel.

For example, Dr. George Dixon, vice provost emeritus at North Carolina State University, and senior consultant at the National College Access Partnership, will be presenting a session titled, “Taking College Access to the Next Level.” North Carolina has created a national model one-stop college access web portal that has driven a 9% increase in college-going rates in just five years. Participants in this session will learn how to expand a basic one-stop “plan, apply and pay” portal to include: e-transcript capabilities for a seamless online application process; expanded career planning and exploration tools; high school curriculum modules to integrate college planning in K-12; and finally “College Application Week” where a highly coordinated effort provides the opportunity for every senior in the state to apply to college taking college access to the next level.

We will also have sessions on current local issues as well as discussion groups for 2-year and 4-year colleges.

NOTE: If you have admissions colleagues who believe that RMACRAO is only for registrars, show them this line-up! Here are four easy-to-sell reasons for admissions officers to ask for the minimal funding it costs to attend RMACRAO. With speakers such as these who speak at national conferences, and the opportunity to attend a professional development workshop, everyone will be getting a great value!

Do you have a great idea for a session?

We are still taking submissions for presentations for the next RMACRAO annual meeting in Laramie, Wyoming in July. “Attitude at Altitude! Welcome to 7220 Feet!” is the theme of our meeting which will feature some incredible national and local speakers.

Be a part of the team by proposing to present on a topic about which you are an expert! Submissions can be made until March 14, 2008 to Lara Medley at lmedley@mines.edu.

RMACRAO 2008 Travel Grants Available

Planning to attend the RMACRAO 2008 Annual Meeting in Laramie, WY, July 16-18? If so, think seriously about applying for a RMACRAO travel grant. RMACRAO offers six $100 travel grants for first-time attendees of a RMACRAO annual meeting.

To apply, e-mail the following information to your state vice president (see http://www.rmacrao.org/directors.html):

- Name
- Title
- Institution
- State
- Phone Number
- Fax Number
- Mailing Address
- Number of years in RMACRAO
- Brief statement regarding why you’re applying for the travel grant, what you hope to get out of attending RMACRAO, how the grant will help pay expenses, etc.

To be considered for a travel grant, applications are due to your RMACRAO state VP by June 1.
Credit Cards in RMACRAO’s Future

RMACRAO, with the assistance of Credentials Inc., will be able to take credit cards for the registration fee for the 2008 annual meeting. Credit cards will also be accepted for paying membership dues for 2008-2009. Look for more information about RMACRAO taking credit cards in the summer newsletter.

REMINDER: Peer Review Available

A great opportunity is available to RMACRAO members and their institutions through the peer review process (see www.rmacrao.org/peer_review.html). A peer review can help you with issues, procedures, or goals that your office is struggling with. It can also help you figure out if there is a better way to do some things, get new ideas, or gain a different perspective. The deadline is June 1, 2008 for institutions to apply for a peer review for 2008-2009. Take advantage of this great opportunity!

Treasurer’s Report

2007-2008 RMACRAO Budget
(Approved 2/4/08)

Expenses
- Executive Committee $600.00
- Presidents Travel $500.00
- Miscellaneous $50.00
- Bank/Filing Fees $80.00
- Advertising/Recognition $110.00
- AACRAO Reception $1,900.00
- Peer Evaluation $800.00
- RMACRAO Travel Grants $600.00
- AACRAO Travel Grants $600.00
- Association Insurance $540.00
- Professional Development Scholarships $1,500.00
- Web Hosting $190.00
- Annual Meeting * see below $3,445.00

Total $10,915.00

*Additional $3445.00 seed money transferred to LAC for 2008 RMACRAO Annual Conference in Laramie, WY.

Activity Summary for 2007-2008 (Includes LAC Activity)

- Account Balance as of 10/01/2007 $25,367.23
- Revenues $13,575.00
- Expenses $8,702.79
- Account Balance as of 02/01/2008 $29,615.30

– Carolyn Gutierrez, RMACRAO Treasurer
The RMACRAO 2007-2008 Board of Directors would like to continue to introduce themselves to you (see the fall 2007 issue of the newsletter for additional bios). Here’s a little ditty about a few more of the board members (and look for more in the summer issue of the newsletter).

Lara Medley, President-Elect
I currently serve as Program Chair for the 2008 RMACRAO Annual Meeting and President-Elect. I am honored to have been elected to this position after serving as Colorado VP for two years. I am the Registrar at Colorado School of Mines in Golden, next to the beautiful mountains that produce as much wind as Wyoming some days. I will feel right at home in Laramie for our next annual meeting!

In 2003 I moved back to Colorado from Illinois where I was associate registrar at Bradley University in Peoria. I was a member of Illinois ACRAO (IACRAO) for three years. I began attending and volunteering at AACRAO in 2000. I served as the vice president for Wyoming from 2003-2005, completed the term of secretary in 2006 that was left vacant when Robert Hensley left the region for another position, and was president elect in 2006-2007. I am married with two children. I enjoy people and make a mean sugar cookie.

My experience in RMACRAO has been one of the most rewarding experiences, both professionally and personally. I have gained lifelong friendships and have broadened my leadership and service opportunities. It is through RMACRAO and AACRAO that I have learned what it means to be a professional in the registrar’s office. I am certain that the information that I gained from sessions presented at annual meetings prepared me to be the registrar at UW. I will be forever grateful for the opportunities that RMACRAO has given me to make new friends and develop as a professional.

Mary E. Angell, Past President
Most folks call me “Angell” and I have been a member of RMACRAO since 2001. I moved to New Mexico from New Jersey on July 1st of that year and found myself attending the RMACRAO 2001 Annual Meeting in Grand Junction, Colorado during my second week on the job as the new registrar at the College of Santa Fe. During this meeting, I met so many wonderful people willing to share their professional knowledge and experiences – I knew that I wanted to become more involved in this association.

It has been 20 years now that I have found myself in the higher education field. I began my career in the continuing education area, then moved into the bursar office, and then found my true home in the registration and records area. My move to Santa Fe took me from a school of 10,000 students down to a nice small number of 2,000 – I truly like being at a school where I know the student’s names and they are just not a number. Being the registrar at a small, private liberal arts institution has provided me with a great deal of opportunities to impact areas of the college that I believe I would not be afforded elsewhere. One of the exciting things I have been able to do is to design a new Student Services Center building, which we are hoping to move into later this spring.

One of the reoccurring themes throughout my two “presidential years” was to work on getting more members involved in the RMACRAO organization. It could be something as minimal as facilitating a session at our annual meeting or maybe a little more in-depth by being one of the presenters at that meeting. The president-elect each year is in charge of putting together the program for the annual meeting and he/she could ALWAYS use some help in putting together ideas for presentations and finding the folks to give the presentations – so this option would be working behind the scenes. We are always looking for folks to join the board of directors – which is a larger commitment of time and school money, but is definitely an opportunity for members to expand their leadership skills. Although this will be my last year on the board, I will continue to encourage all of our members to become actively involved in this great regional association.

Corey Wahl, Web Developer
I work as the web developer for the RMACRAO Board of Directors, and love my association with all RMACRAO members, and all of the expertise of people shared across our many institutions. I currently work at the University of Colorado at Boulder as the assistant registrar for business performance management. I love getting suggestions for the RMACRAO web site, and hope that many people find it useful in their professional endeavors.