

WINTER/SPRING 2011 NEWSLETTER

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From the President

Hope this finds everyone surviving the start of a new semester. As we deal with more students, fuller classes, lower budgets and less staff, we continue our challenge to make it all work. Remember we have a valued network of colleagues to support us as we move forward helping lead our campuses in dealing with our challenges. You can always contact a colleague to discuss an idea or plan and get a thoughtful reply.

The annual meeting at Buffalo Thunder in Santa Fe was a success and gave everyone an opportunity to visit Northern New Mexico. A big thank you to the local arrangements committee, lead by Kathleen Sena and Denise Esquibel, and all the volunteers who helped make it a success. Now we begin planning for next year's meeting in Denver at the Hyatt Regency Tech Center. Kelley is putting together a wonderful program for our July meeting and Lara is working of the local arrangements. Hope you can start planning to attend the annual meeting in Denver in July.

RMACRAO treasurer, Kathy Fuller from New Mexico State University in Alamo-gordo, had to resign her position on the board when she changed jobs. In accordance with the by-laws the board appointed Katie Peterson, Registrar at Argosy University, to serve the remainder of the treasurer's term.

I hope you have a good rest of the semester. If you have any ideas/ questions/ concerns please contact any board member. Remember this is your organization; we are all here to help each other.

—*Barbara Tucci, President*

Travel Grants Available for July's RMACRAO Meeting

Time to start thinking about applying for a travel grant to the RMACRAO annual meeting....this year's meeting is July 20-22 in Denver. RMACRAO has six \$100 travel grants available for first-time attendees of a RMACRAO annual meeting. Please take advantage of this opportunity, especially in these economically tough times.

To apply, e-mail the following information to your state vice president:

- Name, Title, Institution, & State
- Phone Number & Fax Number
- Mailing Address
- Number of years in RMACRAO
- Brief statement regarding why you're applying for the travel grant, what you hope to get out of attending RMACRAO, how the grant will help pay expenses, etc. Applications are due to your RMACRAO state VP by June 1.



Vice Presidents' Reports

Colorado—Dahl Grayckowski

Colorado State University

The Enrollment and Academic Records Classroom Scheduling Section at Colorado State University (CSU) has been selected as the January 2011 Campus Unit of the Month by the CSU Employees' Activities Board. Nancy Fujiwara, Dianne Gilbert (retiree from CSU), and Julia Murphy will be honored for providing excellent customer service and for their attention to detail to departmental representatives across campus.

The students at Colorado State University are truly visionaries. In June 2010 the students of Colorado State University approved a \$10 million bond to be used for capital construction and classroom improvement projects. These funds come from student facilities fees that were approved by the Associated Students of Colorado State University in response to a downturn in the state budget and a lack of funding from the state for higher education institutions. Completed projects include a state of the art Behavioral Science and Computer Science Building as well as upgrades to classrooms in over 14 buildings. Colorado State University is fortunate to have such a generous student body.

Sue Coulson, Systems Specialist and Banner Guru in the Registrar's Office, presented a power-point demonstration of the BANNER 8 waitlist functionality at Colorado State University to the SunGard Education Technology Association (SETA) User Group on October 4 and 5 in San Antonio, TX.

The Colorado legislature passed a bill that creates a Concurrent Enrollment Program that allows academically qualified Colorado secondary students the opportunity to register for college and university classes from 9th through 12th grades. The program will take effect in fall 2011 and is mainly funded by money provided through the local school districts. CSU has developed a pilot program for fall 2010 and currently 125 students from Fort Collins High School are enrolled in Composition, English Literature, Math and Modern Language classes.

We have dubbed the program CSU-Ready (CSU-R). After the fall '10 and spring '11 limited pilot program has been completed, CSU-Ready will offer an array of delivery systems for high school students:

CSU-R-Campus will bring high school students to classes on campus.

CSU-R-HS will offer classes in the high schools taught by university trained high school teachers.

CSU-R-Online will offer web based classes to high school students anywhere in Colorado.

CSU-R-Hybrid will offer web-based classes that also routinely meet with teachers in the high schools for group discussions and tests.

The College of Engineering and the Registrar's Office have initiated a student-option-pilot program for first-time-entering-freshmen students fashioned after similar successful programs at Massachusetts Institute of Technology and California Institute of Technology. All classes the freshmen engineering students are registered for may be taken for pass/fail grading. Fall semester 2010 saw 143 (nearly 30%) of incoming freshmen taking advantage of this new opportunity. In addition to taking the focus off of specific grades, the College is offering a comprehensive group of academic enhancement programs designed to maximize students' successful immersion into the engineering program. Student academic success is the foundation for the pilot. All courses will be graded as usual and then part of the end-of-term process will be to change passing grades to S (Satisfactory) and failing grades to U (Unsatisfactory). Should the student want to recover the original grades, this can be accomplished within the first 60 credits at CSU or if the student chooses to transfer out of CSU or move to a different major within the university.

Metropolitan State College

Metro State President, Dr. Stephen Jordan, announced that the College is taking the next steps in the strategic name initiative that began last spring. The initiative began with a BOT resolution in February 2010 to conduct a name assessment. There are four names under consideration:

Metropolitan State College of Denver
Metropolitan State University of Denver
University of Central Colorado
Denver State University

Sector Brands will test the four names through a survey, one-on-one interviews and focus groups with faculty, staff, students, and community and business leaders.

In the recent editorial "What's in a name change?", a shift in Metropolitan State College of Denver's mission was highlighted as a concern by the editors. We want to assure our constituents that far from signaling such a shift, these discussions demonstrate our commitment to continually reevaluate how we are fulfilling our charge to educate students from the greater Metro area. We must respond to the changing and developing educational needs of our students, and the community we serve.

Vice Presidents' Reports (continued)

Metro State is fully engaged in fulfilling its purpose as a modified open admissions institution. Our numbers of Pell-eligible students and other low to middle income student have significantly increased over the last several years, as have our numbers of first generation students. We are also proud to serve nearly 800 military Veterans receiving VA benefits. We live our mission daily and will continue to do so.

For more information go to: <http://www.mscd.edu/namechange/>.

Fort Lewis College

Fort Lewis College is implementing the Waitlisting function in BANNER for its upcoming summer and fall 2011 registration period. A special thanks to Central New Mexico Community College and University of New Mexico for all of their help with this project.

Fort Lewis College is also celebrating 100 years as a public educational institution. You can see more information concerning our Centennial celebration at: <http://www2.fortlewis.edu/centennial/home.aspx>

Dr. Dene Kay Thomas was inaugurated as the eighth president of Fort Lewis College on October 1, 2010. She is also the first female president at FLC.

University of Northern Colorado

UNC has recently implemented a Veteran's Services Office as a part of the Registrar's Office. This effort has been a huge success due to the efforts of Lucus DeKinder, Assistant Registrar for Veterans Services.

We are currently working on implementing a co-curricular transcript for our students as a joint effort between the Office of Student Engagement and the Registrar's Office. We hope to be printing our first round of co-curricular transcripts this semester.

We have a new staff member in our office, Shonna Uli-barri. Shonna is currently working on registration and general student services functions.

FREE REGISTRATION FOR THE 2011 ANNUAL MEETING

Just prior to the closing session at the 2010 Annual Meeting in Santa Fe, we asked members to return their name badges for use at future annual meetings. As an incentive for returning the name badges, we drew a name of an individual who will get free registration at the 2011 RMACRAO Annual Meeting in Denver. The winner is: **John Salnaitis, University of Colorado-Colorado Springs**. Congratulations!

RMACRAO 2011 Annual Meeting

DTC: Define, Transform, Challenge.

July 20-22, 2011

Hyatt Regency Denver Tech Center, Denver, CO

Plans are coming along for the 2011 Annual Meeting in Denver! We will be staying at the beautiful Hyatt Regency DTC and are planning to have an extremely valuable, refreshing and entertaining conference for you!

Hotel Update

Rooms at the Hyatt will be available at our conference rates of \$149 per night.

Events Planned

We are going to try something new this year and kick off the conference with a Tuesday night outing to the Colorado Rockies game. In addition we are also looking into a variety of events for Thursday evening and will be sure to have something for everyone! Other events will include the Annual Golf Tournament and President's Reception. Check the RMACRAO website where additional details will be made available as soon as we have them.

Pre-Conference Workshop

Our Wednesday morning pre-conference workshop will be centered on the Strengths Finder book written by Tom Rath. This hands-on workshop presented by Tammy Aagard will guide attendees through using the strengths of their team. Participants will need to sign up early as they will be mailed a book to take the Strengths Finder assessment prior to arrival at the workshop. Building a Strengths-based Team will take place on Wednesday, July 20th from 8:30-11:30 AM. There is additional cost associated with this workshop, and will be added to the cost of your Annual Meeting registration. This is a very interesting topic presented by an incredible presenter, so don't miss this opportunity!

Speaker and Session Info

We are very excited to announce that we have already confirmed presentations from two amazing presenters!

Nancy Noonan will kick off our conference and will be speaking about "The Art of Mastery: Inspiring Excellence in Work and Life." Nancy has been studying Mastery for 25 years and has an incredible ability to help us re-energize and re-focus. She will help us unleash our greatest potential, achieving personal and organizational excellence, along with producing extraordinary results.

Tammy Aagard will be closing the annual meeting by speaking about "Defining Your Legacy". Tammy is the Registrar at the University of Wyoming and was recently awarded the RMACRAO Distinguished Service Award. Tammy is always one of the most popular presenters at RMACRAO meetings, and we are looking forward to the energy and inspiration that she will bring to the meeting!

FIRST TIME ATTENDEES WELCOMED

RMACRAO was very excited to welcome 38 first time attendees to the annual meeting in Santa Fe. We love welcome new members into our organization and hope that the experiences that the 2010 Annual Meeting provided will be encouragement to become involved in RMACRAO and attend future annual meetings.

Vickie Alvarez, Senior Student Enrollment Associate, University of New Mexico-Taos

Sherry Barnes, CAPP Specialist, Fort Lewis College

Kimberly Bright, Dean of Student Services, Lamar Community College

Genevieve Buskirk, Admissions Advisor, Dona Ana Community College

Jan Dawson, Registrar, Northern New Mexico College

Anna Dyson, Associate Director, New Mexico State University

Rebecca Estrada-Anderson, Director of Recruitment, Santa Fe Community College

Cahalan Fiddes, Advisor, Santa Fe Community College

Sylvia Garcia, General Professional II, Pikes Peak Community College

Bernadette Gonzales, Records Technician, Santa Fe Community College

Danielle Gonzales, Manager, Santa Fe Community College

Kristen Hepp, Enrollment Services Manager, University of Colorado Boulder

Shirley Hoff, System Registrar, Westwood College

Eriks Humeyumptewa, Associate Registrar, Metropolitan State College of Denver

Kathy Hurd, Records Officer, San Juan College

Kristine Isaak, Online Petitions/Commencement Coordinator, University of Wyoming

Adam Kail, Assistant Registrar, Jones International University

Mary Lutz, Operations Manager, University of New Mexico Extended University-Taos

Janet Maestas, General Professional II, Metropolitan State College of Denver

Elaina Medina, Aggie Ambassador, New Mexico State University

Bernadette Montoya, Assistant VP for Enrollment Management, New Mexico State University

Patrick Natoni, Admissions Advisor, Dona Ana Community College

Brenda Neely, Student Services Coordinator, Colorado School of Mines

Lien Nguyen, Student Information Coordinator, Jones International University

Yolanda Pino, Administrative Assistant, University of New Mexico-Valencia

Lily Quezada, Director of Admissions & Records, Eastern New Mexico University-Roswell

Jeff Rideout, Transcript & Grading Coordinator, University of Denver

Evelyn Rising, Registrar, University of the Southwest

Kim Robinson, Recruitment Coordinator, New Mexico State University-Alamogordo

Sara Robinson, Marketing Coordinator, University of Wyoming

Teresa Roybal, Academic & Student Affairs Coordinator, Santa Fe Community College

Freddie Salazar, Director of Campus Security, Clovis Community College

Brian Schaeffer, Degree Audit Specialist, University of Colorado Denver

Megan Schuller, Coordinator, New Mexico State University
Danielle Staley, Admission Advisor, New Mexico State University

Anna Tupler, Lead Advisor, Santa Fe Community College

Lilia Urritia, Call Center Tech, Santa Fe Community College

Gerald Wheeler, Assistant Registrar/Scheduler, Northern New Mexico College

CONGRATULATIONS RETIREES!

The following individuals recently retired from their institutions and were recognized at the annual meeting in Santa Fe. Congratulations to all of you for your hard work and dedication to the student success in higher education!

Steve Ellis, University of Colorado Colorado Springs

Richard Geertz, University of Colorado Boulder

Lois Griesbaum, University of New Mexico

Judy Layton, University of Northern Colorado

Gordon Russell, University of Colorado Boulder

Kathleen Sena, University of New Mexico

James Tidwell, University of Colorado Colorado Springs

REMINDER: Peer Review Available

If you and your institution are also interested in a peer review, this is a great opportunity provided by RMACRAO. A peer review can help you with issues, procedures, or goals that your office is struggling with. It can also help you figure out if there is a better way to do some things, get new ideas, or gain a different perspective. The deadline is June 1, 2011 for institutions to apply for a peer review for 2010-2011. For more information go to http://www.rmacrao.org/member_services/peer_review.html

2010 – 2011 RMACRAO Budget

Expenses

Executive Committee	\$ 600.00
President’s Travel	\$ 500.00
Miscellaneous	\$ 100.00
Bank /Filing Fees	\$ 350.00
Advertising/Recognition	\$ 110.00
AACRAO Reception	\$ 1,060.00
Peer Evaluation	\$ 800.00
RMACRAO Travel Grants	\$ 600.00
AACRAO Travel Grants	\$ 750.00
Association Insurance	\$ 500.00
Prof Development Scholarships	\$ 1,000.00
Web Support	\$ 210.00
Credit Card Fees	\$ 800.00
Total	\$ 7,380.00

**Activity Summary for 2010-2011 To Date
(Does Not Include LAC)**

Account Balance as of 10/01/2010	\$ 13,650.07
Revenue	\$ 5,309.00
Expenses	\$ 5,340.46
Account Balance as of 02/01/2011	\$ 13,618.61

—Katie Pederson, RMACRAO Treasurer