

NMACRAO/RMACRAO FALL CONFERENCE 2025

November 12, 2025

9am-12pm

Link for Nov 12: <https://cnm-edu.zoom.us/meeting/register/vG8rfRX8SByCDvbgd0F42w>

9am-9:50am

Navigating the Short-Staffed Registrar's Office

Theresa Groff, Arapahoe Community College

We'll explore how to survive and thrive in a registrar's office that's short-staffed. By understanding how the basic needs of your team and how they align with the levels of the pyramid—starting with physiological and safety needs, and moving to belonging, esteem, and self-actualization. We'll identify practical strategies for managing workload, maintaining productivity, fostering a supportive work culture, and ensuring quality service during stressful times. Discover how to stay afloat—and even thrive—when resources are stretched thin.

10am-10:50am

Protecting Education: How Fraudsters Target Schools and How to Spot Them

Alyssa Wells, Casper College & Amber Ovaska, Central New Mexico Community College

Fraudsters are increasingly targeting schools through financial scams, fake applicants, and cyberattacks. This presentation goes over types of application fraud we have encountered at our schools and how we identify them. We will also open the floor to hearing what other schools have encountered and what they are doing about it.

11am-12pm State Round Tables

Colorado: Theresa Groff, Arapahoe Community College

New Mexico: Katharine Baggett, Central New Mexico Community College

Wyoming: Alyssa Wells, Casper College

Description:

We know each of our states have their own regulations and changes that are coming soon, as well as working hard to navigate all the federal changes. Take this time to talk to the other institutions in your state about the processes, ideas, and policies that you will be using to navigate these changing times.

November 13, 2025 1pm-4pm

Link for Nov 13: https://cnm-edu.zoom.us/meeting/register/qMLy_Ak6StGdaKJDTmOong

1pm-1:50pm

Keeping Up Without Burning Out: Staying Informed (and Involved) Amid Federal Change

Erika Swain, Associate Director for State Authorization, University of Colorado System

Description:

Federal regulations are shifting faster than most campuses can react—from new student aid rules to updated distance education, disclosure, and accreditation requirements. And let's face it: registrars and admissions staff aren't always brought to the table when those decisions are made. This session will help you cut through the noise, find reliable sources for updates, and recognize which changes actually affect your day-to-day work. We'll also explore simple ways to keep your leadership informed and your campus in compliance—without losing your weekends or your sanity.

2pm-3pm

Common Course Numbering Updates

Kathleen Sena, New Mexico Higher Education Department

HED will be reviewing some Common Course Numbering – as issues are still outstanding for most schools to have their college catalogs in sync with the NMHED catalog (which is by no means perfect). General Education and transcript markings will be covered, as well as individual course identification statements.

3pm-4pm Institution type Round Tables

2-year schools Katharine Baggett, Central New Mexico Community College

4-year schools Renita Hicks, Registrar, New Mexico State University

Description:

Bring all your ideas, suggestions, and questions about current events, upcoming issues, and trends. We will have a list of topics, but as always, the conversation will navigate around any relevant trends that are brought forth in the group discussions.